



# Industrial Cellular VPN Router NR500 Standard User Manual



## REVISION HISTORY

| Revision | Date     | Revision Details                    |
|----------|----------|-------------------------------------|
| 0        | May 2018 | Initial release.                    |
| 1        | Aug 2018 | Add Schedule Reboot, OpenVPN, IPSec |

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## Interference Issues

Avoid possible radio frequency (RF) interference by following these guidelines:

- The use of cellular telephones or devices in aircraft is illegal. Use in aircraft may endanger operation and disrupt the cellular network. Failure to observe this restriction may result in suspension or denial of cellular services to the offender, legal action, or both.
- Do not operate in the vicinity of gasoline or diesel fuel pumps unless use has been approved or authorized.
- Do not operate in locations where medical equipment that the device could interfere with may be in use.
- Do not operate in fuel depots, chemical plants, or blasting areas unless use has been approved and authorized.
- Use care if operating in the vicinity of protected personal medical devices, i.e., hearing aids and pacemakers.
- Operation in the presence of other electronic equipment may cause interference if equipment is incorrectly protected. Follow recommendations for installation from equipment manufacturers.

## Declaration of Conformity

NR500 Series products are in conformity with the essential requirements and other relevant provisions of the CE and RoHS.



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# Chapter 1. Product Overview

## 1.1 Overview

Navigateworx NR500 series industrial cellular VPN router offers a single, flexible platform to address a variety of wireless communications needs with over-the-air configuration and system monitoring for optimal connectivity. This router enables wireless data connectivity over public and private LTE cellular networks at 4G speeds.

NR500 series router has dual SIM backup, 2 or 4 LAN ports, 1 port could be changed to Ethernet WAN connection (for fixed internet fail over to cellular). An optional 802.11 b/g/n Wi-Fi interface access point and client operations supports connectivity to IP applications in a variety of different connection scenarios. RS232 and RS485 interfaces are provided to support Serial to IP communication. NR500 series router also support 2 x digital input and 2 x Digital output for alarm applications.

NR500 series router supports 9 to 48 VDC wide range power inputs, designed with reverse-voltage protection mechanism for greater reliability. It is an advanced choice for universal wireless M2M applications with reliable features for data transmission.

## 1.2 Features and Benefits

### Industrial internet access

- Wireless Mobile Broadband 2G / 3G / 4G Connection
- Remote access to SCADA System for Industrial Automation
- Reduce high costs for on-site maintenance

### Designed for industrial usage

- Power Input Range 9 to 48 VDC
- Industrial designed for harsh environment
- Compact metal casing for easy mounting

### Secure and reliable remote connection

- Connection manager ensure seamless communication
- Support Multiple VPN tunnels for data encryption
- Firewall prevents unsafe and unauthorized access

## Easy to use and easy maintenance

- User-friendly web interface for human interaction
- Easy configuration for deployment
- Support 3rd Party remote management cloud

## 1.3 General Specifications

### Cellular Interface

- Standards: FDD-LTE/TDD-LTE, WCDMA/UMTS/HSPA/HSPA+/EDGE/GPRS,
- 2× SMA female antenna connector
- 2 x SIM (3.0V & 1.8V)

### Wi-Fi Interface (Optional)

- Standards: 802.11b/g/n, 300Mbps
- 2 x RP-SMA male antenna connector
- Support Wi-Fi AP and Client modes
- Security: WEP, WPA and WPA2 encryption
- Encryption: AES, TKIP, WEP64

### Ethernet Interface

- Standard: IEEE 802.3, IEEE 802.3u
- Number of Ports:  
NR500-Standard: 2 x 10/100 Mbps, RJ45 connector  
NR500-Pro: 4 x 10/100 Mbps, RJ45 connector
- 1 x WAN interface (configurable on Web GUI)
- 1.5KV magnetic isolation protection

### Serial Interface

- 1×RS232 (3 PIN): TX, RX, GND
- 1 x RS485 (2 PIN): Data+(A), Data-(B)
- Baud rate: 300 bps to 115200 bps
- Connector: terminal block
- 15KV ESD protection

## DI/DO Interface

- Type: 2 x DI + 2 x DO
- Connector: terminal block
- Isolation: 3KVDC or 2KVrms
- Absolute maximum VDC: 36VDC
- Absolute maximum ADC: 100mA

## Other Interfaces

- 1× RST button
- LED instruction: 1 x SYS, 1 x NET, 1 x USR, 3 x RSSI

## Software

- Network protocols: DHCP, ICMP, PPPoE, HTTP, HTTPS, DNS, VRRP, NTP...
- VPN: IPSec, PPTP/L2TP client, GRE, OpenVPN, DMVPN
- Policy: RIPv2/OSPF/BGP dynamic route (optional)
- Firewall & Filter: Port forwarding, DMZ, anti-DoS, ACL
- Serial port: TCP server and client, UDP
- Management: Web, SNMP, 3<sup>rd</sup> party platform

## Power Supply and Consumption

- Connector: 3-pin 3.5 mm female socket with lock
- Input voltage range: 9~48VDC
- Power consumption:  
Idle: 100 mA@12V  
Data link: 400 mA (peak) @12V

## Physical Specification

- Ingress Protection: IP30
- Housing & Weight: Metal, 300g
- Dimension: 104mm x 104mm x 38mm (excluding antenna)
- Installations: Din-rail mounting

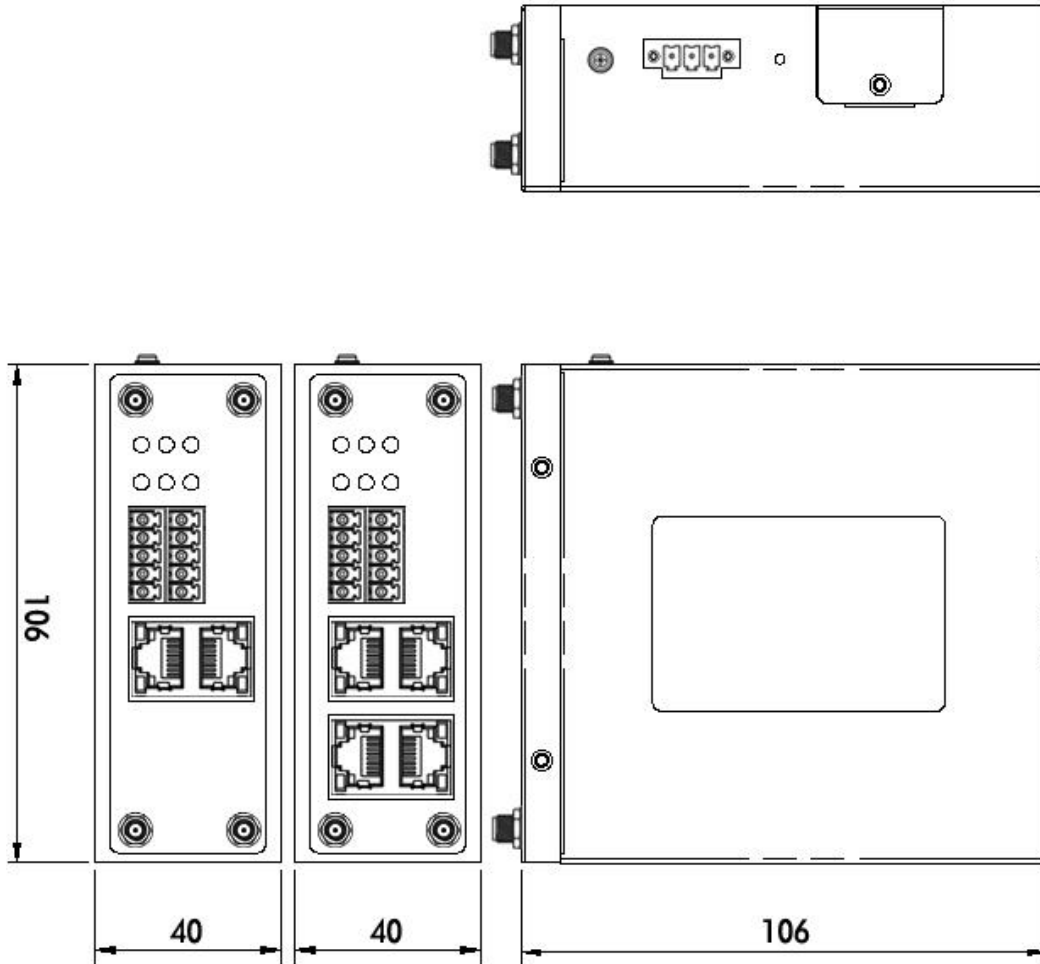
## Environmental

- Operation temperature: -40~+75°C
- Store temperature: -40~+85°C
- Operation humidity: 5% to 95% non-condensing



# 1.4 Mechanical Specifications

Dimension: 106mm x 106mm x 40mm (excluding antenna)



## 1.5 Package Checklist

NR500 series Router includes the parts shown in below, please verify your components.

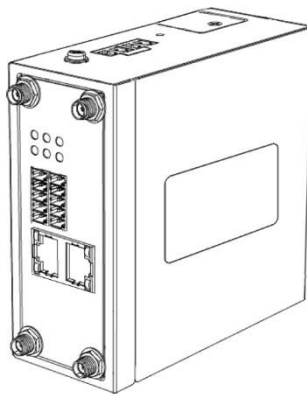
**NOTE:** if any of the below items is missing or damaged, please contact your sales representative.

### Included equipment

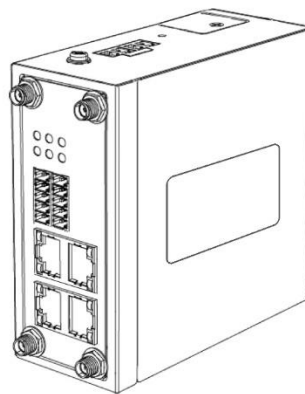
- 1 x Naviageteworx NR500 series Industrial Cellular VPN router (Wi-Fi optional)

NR500 Standard

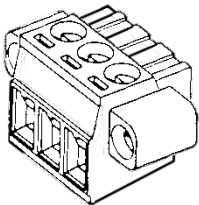
NR500 Pro



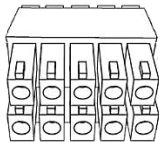
or



- 1 x 3-pin 3.5 mm male terminal block with lock for power supply



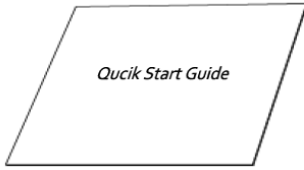
- 1 x 10-pin 3.5 mm male terminal block for RS232/RS485/DI/DO



- 1 x Ethernet cable



- 1 x Quick Start Guide

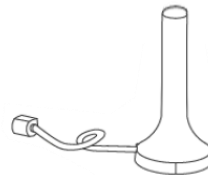


**Optional Accessories (sold separately)**

- 3G/4G cellular antenna  
Stubby antenna



Magnet antenna



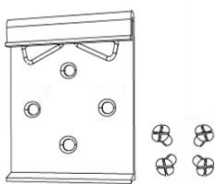
- RP-SMA Wi-Fi antenna  
Stubby antenna



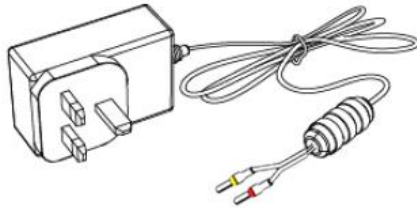
Magnet antenna



- 35mm Din-rail mounting kit



- AC/DC power adapter (12VDC, 1.5A; EU/US/UK/AU plug optional)



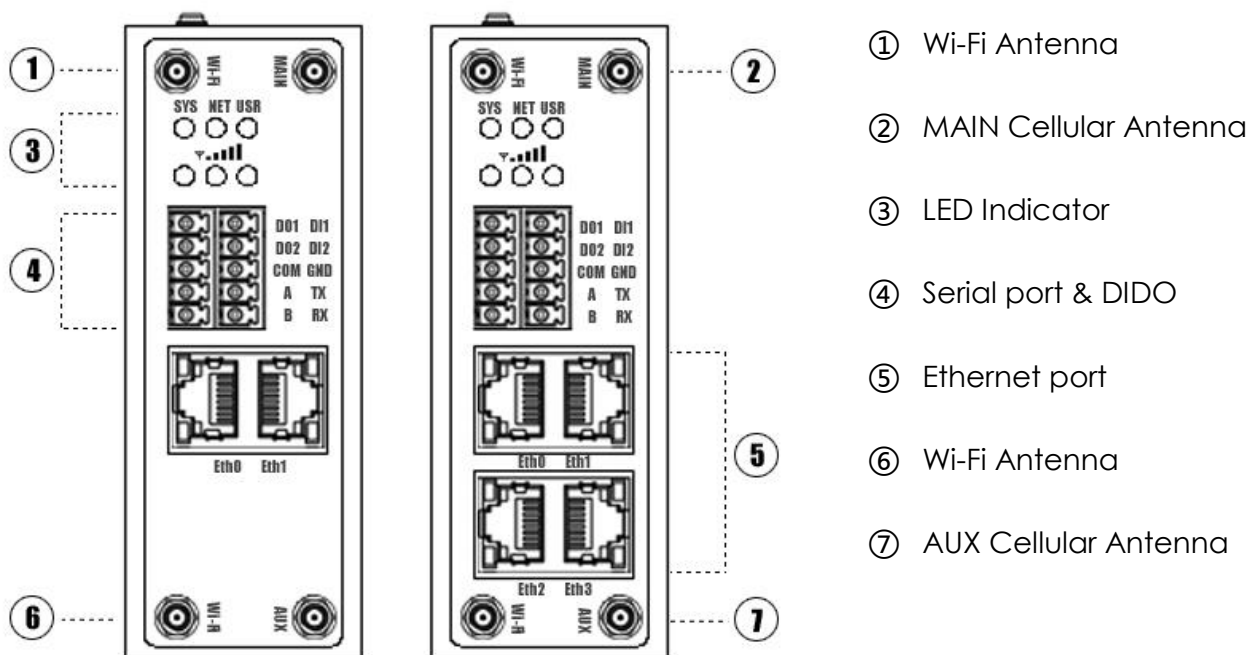
## 1.6 Order Information

| Model            | Part Number | Description                                                                                       |
|------------------|-------------|---------------------------------------------------------------------------------------------------|
| <b>NR500-S4G</b> | A502433     | 4G LTE, Dual SIMs, 2 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC               |
|                  | A512433     | 4G LTE, Dual SIMs, 2 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC, 2.4GHz Wi-Fi |
| <b>NR500-S3G</b> | A502333     | 3G, Dual SIMs, 2 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC                   |
|                  | A512333     | 3G, Dual SIMs, 2 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC, 2.4GHz Wi-Fi     |
| <b>NR500-P4G</b> | A504433     | 4G LTE, Dual SIMs, 4 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC               |
|                  | A514433     | 4G LTE, Dual SIMs, 4 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC, 2.4GHz Wi-Fi |
| <b>NR500-P3G</b> | A504333     | 3G, Dual SIMs, 4 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC                   |
|                  | A514333     | 3G, Dual SIMs, 4 x Eth, 1 x RS232 (3 PIN), 1 x RS485, 2 x DI, 2 x DO, 9 - 48VDC, 2.4GHz Wi-Fi     |

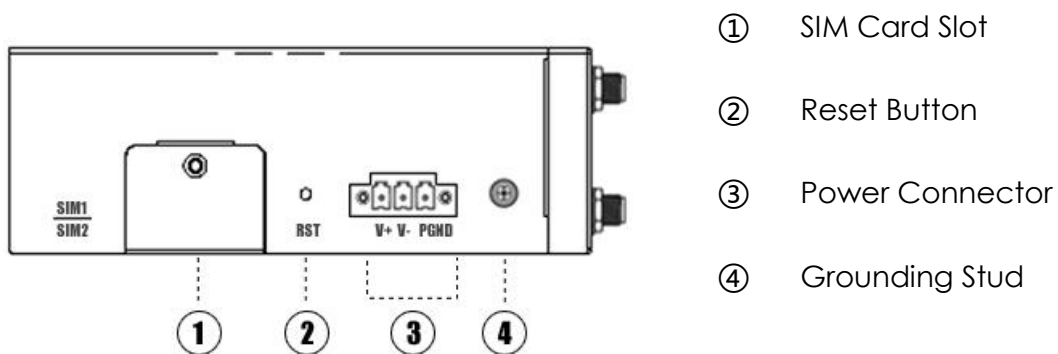
# Chapter 2. Installation

## 2.1 Product Overview

- Front Panel



- Left Side Panel



## 2.2 LED Indicators

| Name                                                                                                             | Color | Status                         | Description                                                                                                                                                                  |
|------------------------------------------------------------------------------------------------------------------|-------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SYS                                                                                                              | Green | Slow Blinking (500ms duration) | Operating normally                                                                                                                                                           |
|                                                                                                                  |       | Fast Blinking                  | System initialing                                                                                                                                                            |
|                                                                                                                  |       | Off                            | Power is off                                                                                                                                                                 |
| NET                                                                                                              | Green | On                             | Register to Highest priority network service (depend on Radio, e.g. Radio support LTE as Highest priority network).                                                          |
|                                                                                                                  |       | Fast Blinking (250ms duration) | Register to Non-Highest priority network service (depend on Radio, e.g. Radio support LTE as Highest priority network, then WCDMA and GPRS is non-highest priority network). |
|                                                                                                                  |       | Off                            | Register failed                                                                                                                                                              |
| USR: SIM                                                                                                         | Green | On                             | Router is trying cellular connection with SIM1                                                                                                                               |
|                                                                                                                  |       | Fast Blinking (250ms duration) | Router is trying cellular connection with SIM2                                                                                                                               |
|                                                                                                                  |       | Off                            | No SIM detected                                                                                                                                                              |
| USR: Wi-Fi                                                                                                       | Green | On                             | Wi-Fi is enabled and data transmission                                                                                                                                       |
|                                                                                                                  |       | Off                            | Wi-Fi is disable or initialize failed                                                                                                                                        |
| Signal Strength Indicator<br> | Green | On, 3 LED light up             | Signal strength (21-31) is high                                                                                                                                              |
|                                                                                                                  |       | On, 2 LED light up             | Signal strength (11-20) is medium                                                                                                                                            |
|                                                                                                                  |       | On, 1 LED light up             | Signal strength (1-10) is low                                                                                                                                                |
|                                                                                                                  |       | Off                            | No signal                                                                                                                                                                    |

## 2.3 Ethernet Port Indicator

| Name           | Status   | Description                   |
|----------------|----------|-------------------------------|
| Link indicator | On       | Connection is established     |
|                | Blinking | Data is being transmitted     |
|                | Off      | Connection is not established |

**NOTE:** There are two LED indicators for each Ethernet port. Due to the chipset design NR500 router would only light up the green one(Link indicator) on left side, the right LED is Off without meaning.

## 2.4 PIN Definition of Terminal block

- Serial Port & DIDO



| PIN | RS232 | RS485 | DI  | DO  | Direction        |
|-----|-------|-------|-----|-----|------------------|
| 1   | --    | --    | --  | DO1 | Router-->Device  |
| 2   | --    | --    | --  | DO2 | Router-->Device  |
| 3   | --    | --    | --  | COM | --               |
| 4   | --    | A     | --  | --  | Router<-->Device |
| 5   | --    | B     | --  | --  | Router<-->Device |
| 6   | --    | --    | DI1 | --  | Router<--Device  |
| 7   | --    | --    | DI2 | --  | Router<--Device  |
| 8   | GND   | --    | --  | --  | --               |
| 9   | TX    | --    | --  | --  | Router-->Device  |
| 10  | RX    | --    | --  | --  | Router<--Device  |

- **Power Input**



| PIN              | Description |
|------------------|-------------|
| V+ (Red line)    | Positive    |
| V- (Yellow line) | Negative    |
| PGND             | GND         |

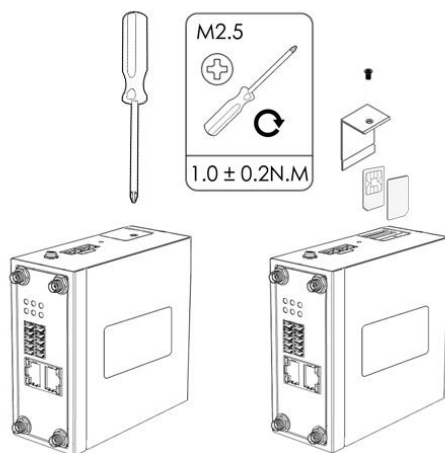
## 2.5 Reset Button

| Function      | Action                                                                                     |
|---------------|--------------------------------------------------------------------------------------------|
| Reboot        | Press the RST button within 3s under operation status                                      |
| Factory Reset | Press the RST button between 3s to 10s, all LED blink few times then reboot automatically. |

## 2.6 Insert SIM card

- **Insert / Remove SIM card**

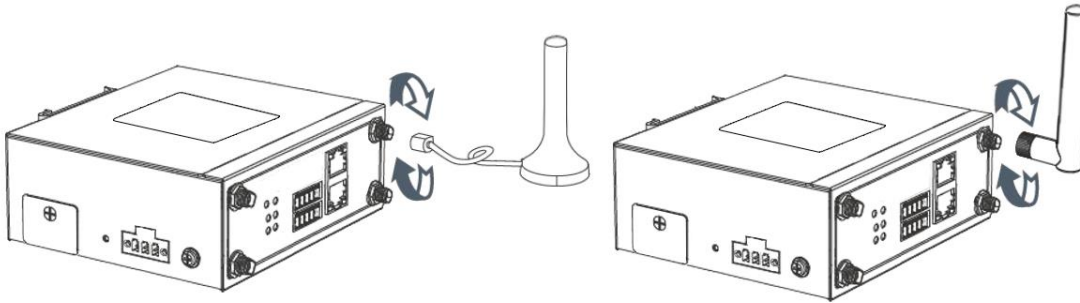
1. Make sure the power is disconnected.
2. Use a Philips-head screwdriver to remove SIM slot cover.
3. Insert the SIM card(s) in to the SIM sockets.
4. Replace the SIM slot cover.





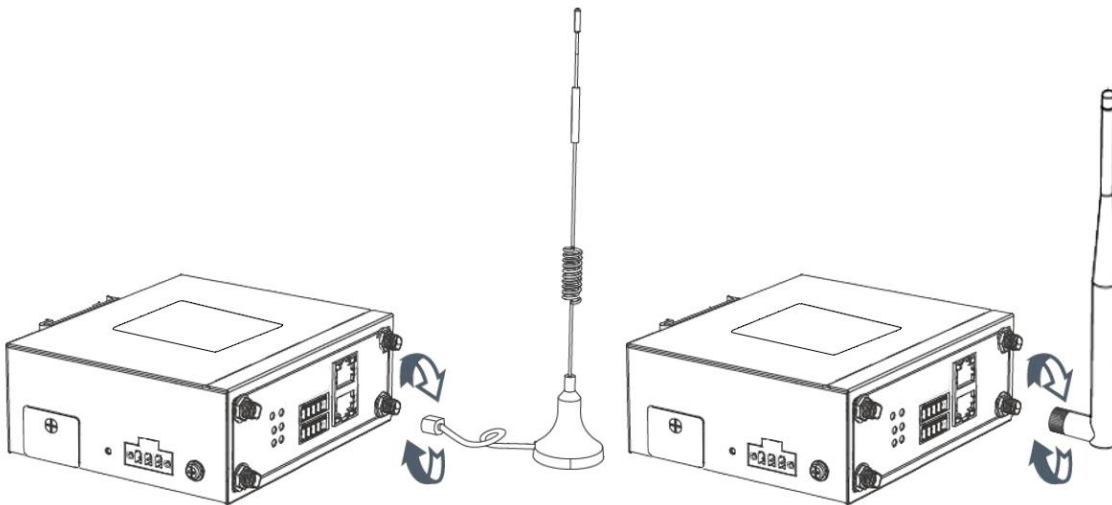
## 2.7 Install Antenna

- Connect the cellular antenna to the MAIN and AUX connector on the unit.



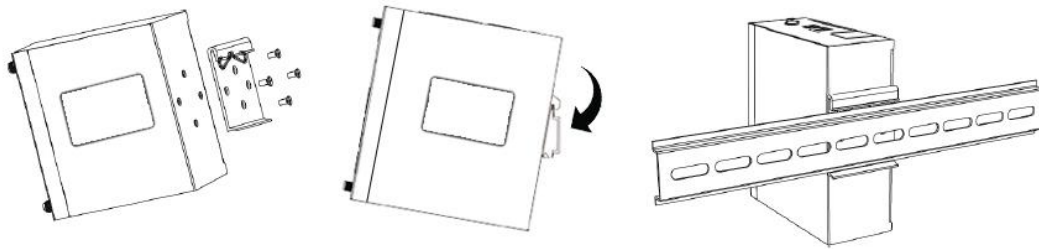
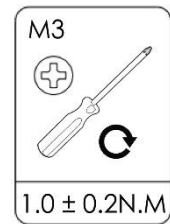
**NOTE:** NR500 router supports dual antennas with MAIN and AUX connectors. MAIN connector is for data receiving and transmission. AUX connector is for enhancing signal strength, which cannot be used separately.

- Connect the Wi-Fi antenna to the Wi-Fi connector on the unit.



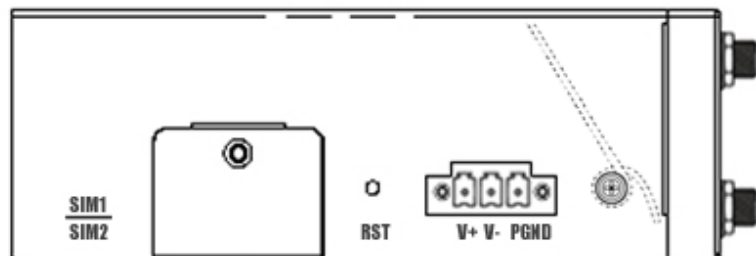
## 2.8 DIN-rail Mounting

1. Use 4 pcs of M3x6 flat head phillips screws to fix the DIN-rail to the router.
2. Insert the upper lip of the DIN-rail into the DIN-rail mounting kit.
3. Press the router towards the DIN-rail until it snaps into place.



## 2.9 Protective Grounding Installation

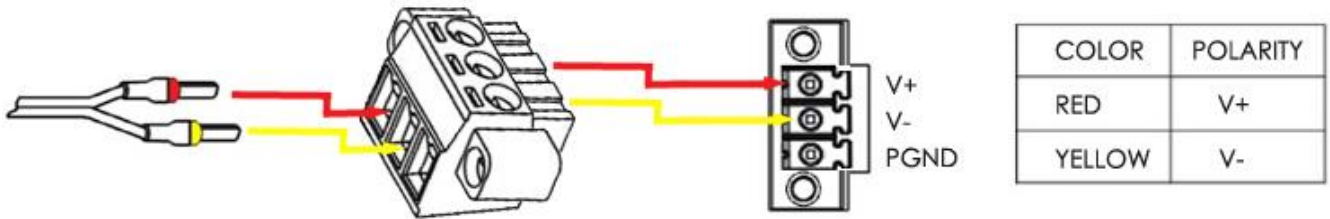
1. Remove the grounding nut.
2. Connect the grounding ring of the cabinet's grounding wire onto the grounding stud and screw up the grounding nut.



**NOTE:** Strongly recommended the router to be grounded when deployed.

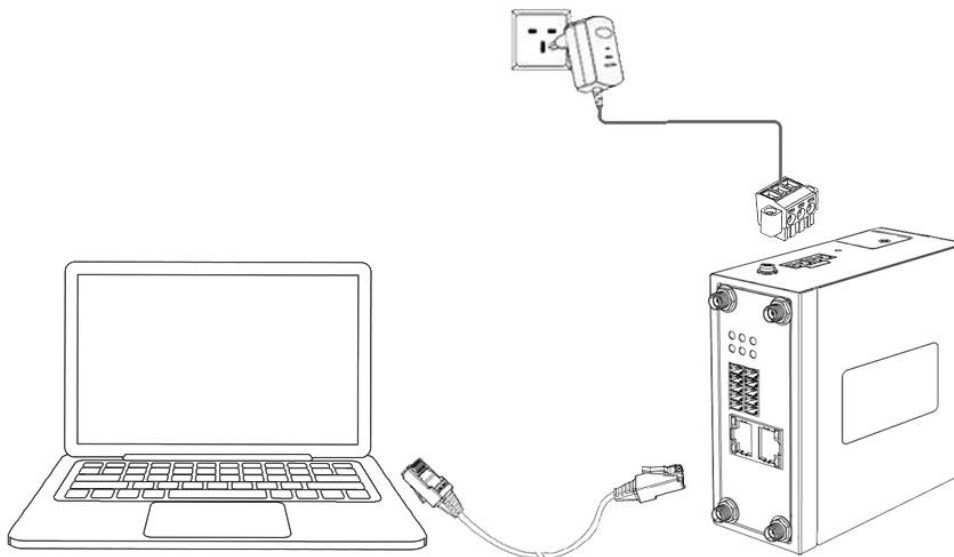
## 2.10 Power Supply Installation

1. Remove the pluggable connector from the unit, then loosen the screws for the locking flanges as needed.
2. Connect the wires of the power supply to the terminals.



## 2.11 Power On The Router

1. Connect one end of the Ethernet cable to the LAN port on the unit and the other end to a LAN port on a PC.
2. Connect the AC power to a power source.
3. Router is ready when SYS LED is blinking.



# Chapter 3. Access to Web page

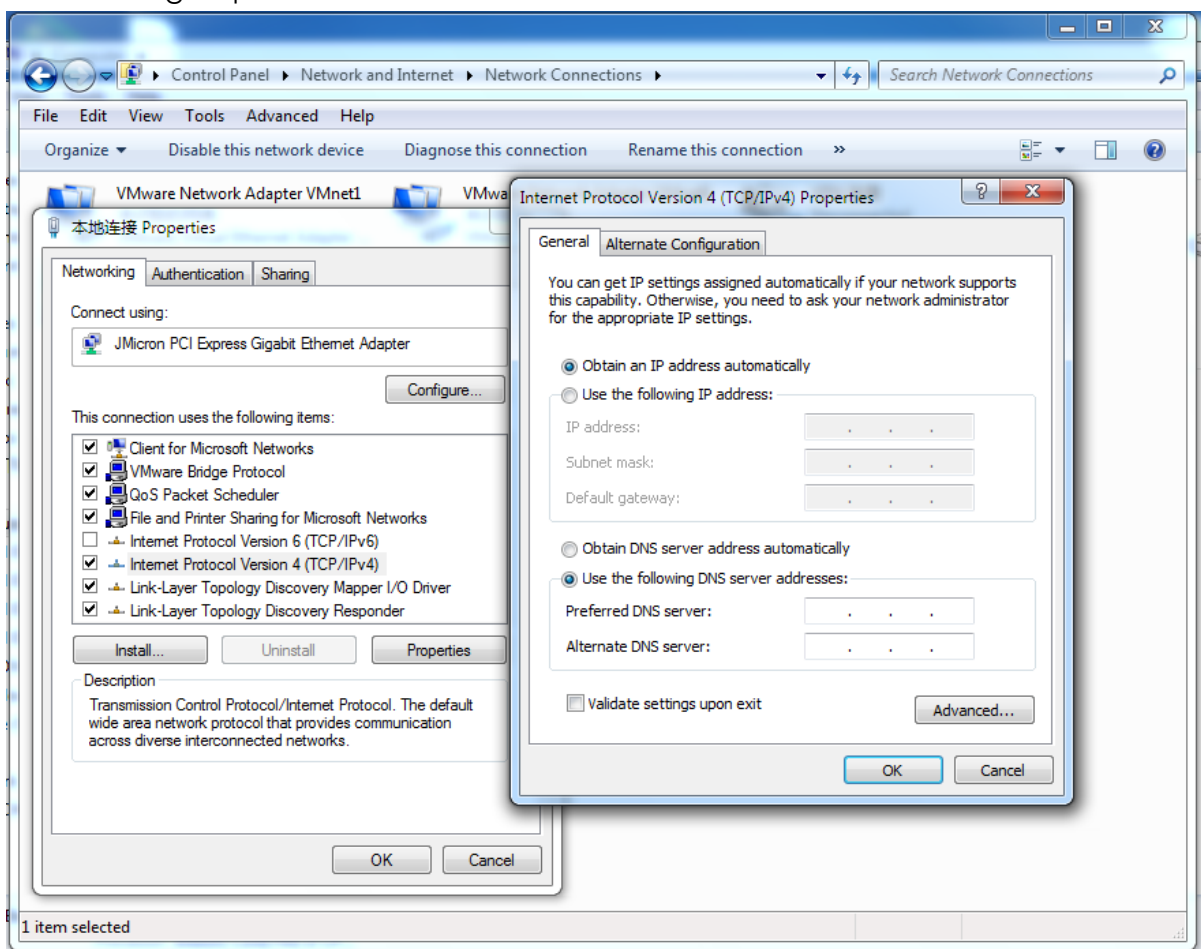
## 3.1 PC Configuration

NR500 router contains a DHCP server which will automatically assign an IP address to your PC, however in some cases the user may need to change the network settings on their PC to accept the IP address from the NR500. or you can configure a static IP address manually.

- **Obtain an IP address automatically**

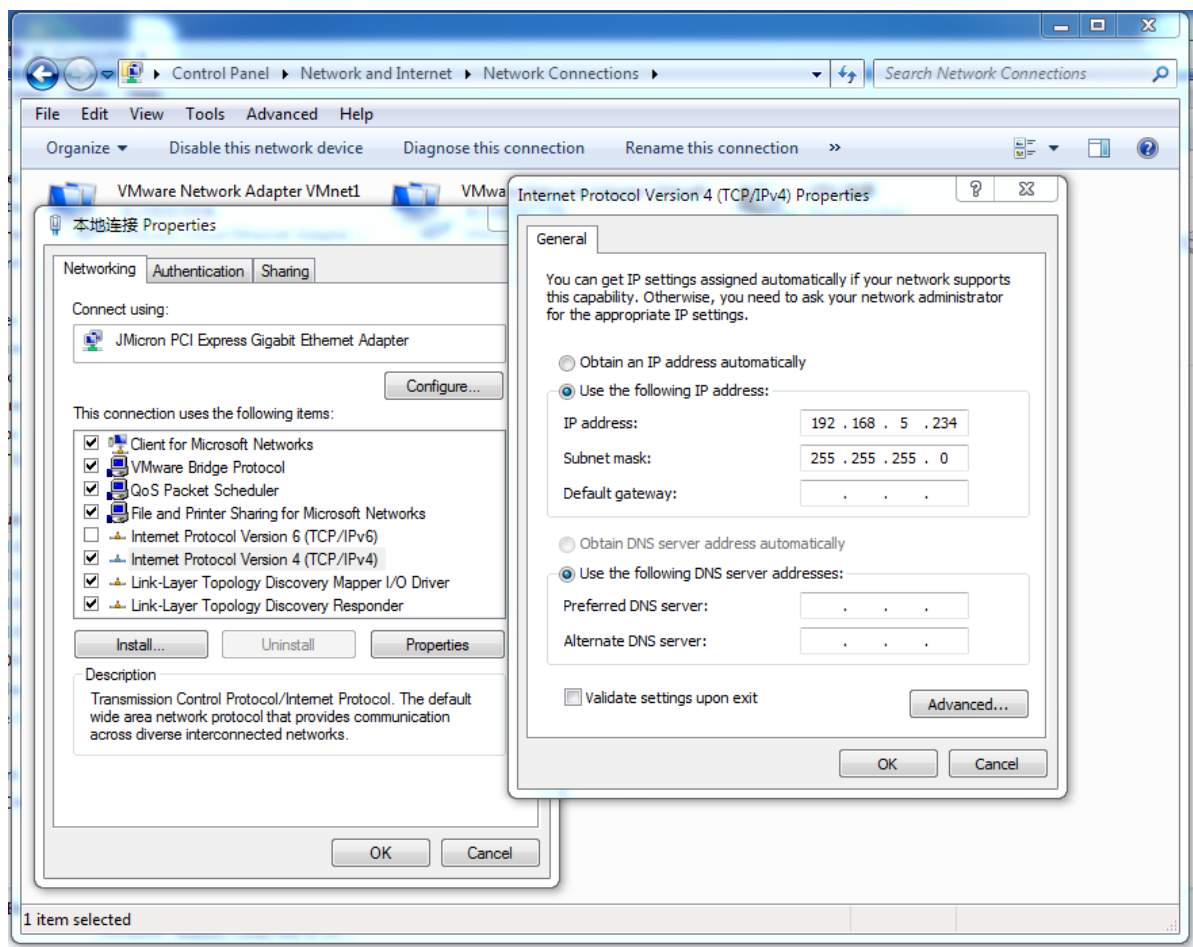
The process required to do this differs depending on the version of Windows you are using.

**NOTE:** The following steps are based on Windows 7.



select **Start » Control Panel » Network Connections**. Right click **Local Area Connection** and select **Properties** to open the configuration dialog box for Local Area Connection. Select **Internet Protocol (TCP/IP)** and click **Properties** to open the TCP/IP configuration window. On the General tab, select **Obtain an IP address automatically** and **Obtain DNS server address automatically**. Click **OK** to complete TCP/IP configuration.

- **Set to a static IP address**



click "**Use the following IP address**" to assign a static IP manually within the same subnet of the router.

**NOTE:** *Default gateway* and *DNS server* is not necessary if PC not routing all traffic go through NR500 router.

## 3.2 Factory Default Settings

NR500 router supports Web-based configuration interface for management. If this is the first time for you to configure the router, please refer to below default settings.

Username: **admin**

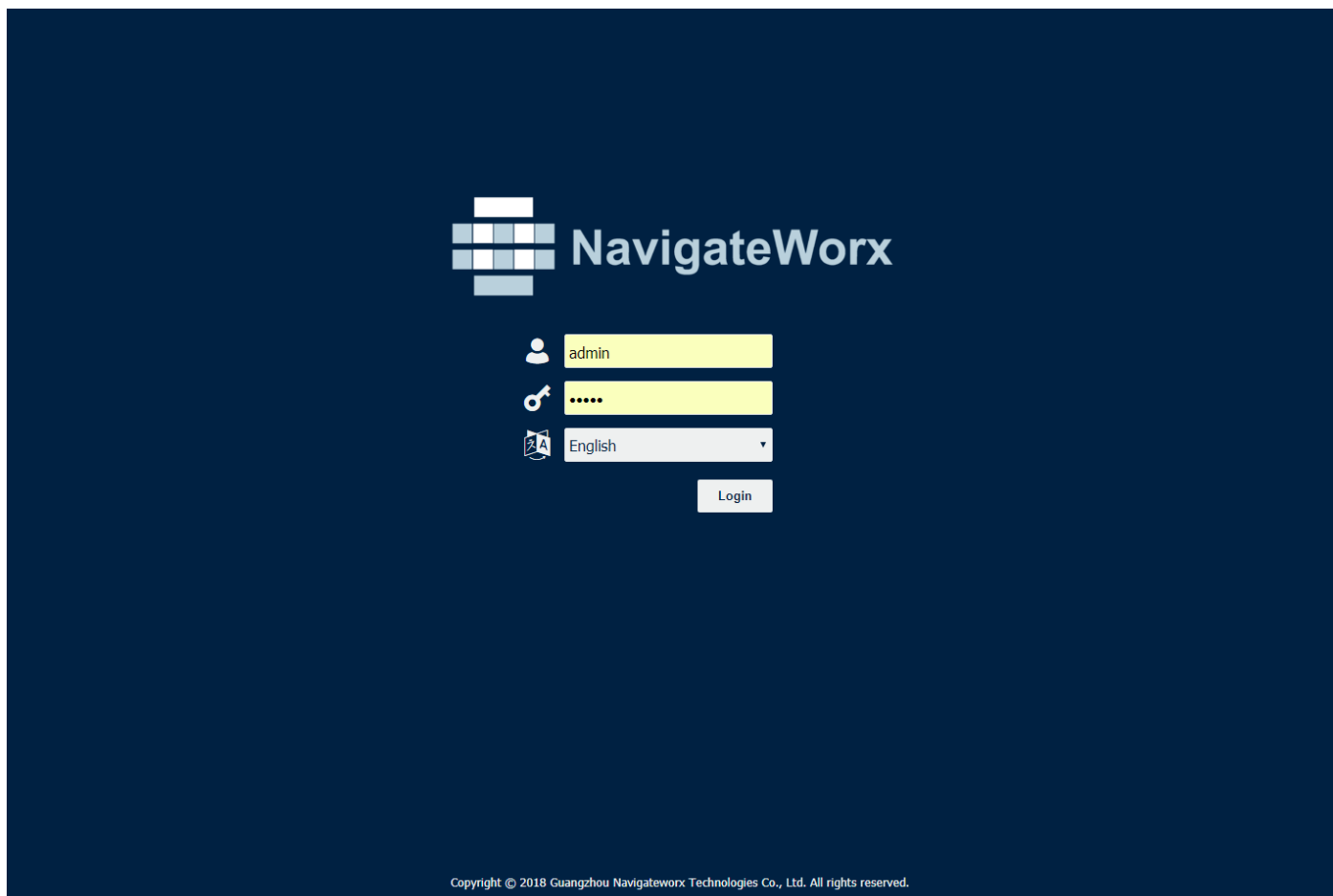
Password: **admin**

LAN IP Address: **192.168.5.1** (Eth0~Eth1/Eth3 bridge as LAN mode)

DHCP Server: **Enabled**

### 3.3 Login to Web Page

1. Start a Web browser on your PC (Chrome and IE are recommended), enter 192.168.5.1 into the address bar of the web browser.
2. Then use the default username and password(admin/admin), to log in to the router.



# Chapter 4. Web Configuration

## 4.1 Web Interface

The NR500 router Web interface is divided into two sections. In the left pane is the main navigation menu. On the right is the content area for each page.

The screenshot shows the NavigateWorx web interface. On the left is a navigation menu with items: Overview, Overview (expanded), Syslog, Link Management, Industrial Interface, Network, Applications, VPN, and Maintenance. The main content area is titled 'Status' and contains three sections: System Information, Active Link Information, and Route Table Information. The System Information section lists: Device Model (NR500 Pro 3G/4G Router), System Uptime (00:50:09), System Time (2018-08-20 10:38:19), RAM Usage (46M Free/64M Total), Firmware Version (V1.0.0), Kernel Version (4.4.92), and Serial Number (11222018080001). The Active Link Information section lists: Link Type (WWAN1), IP Address (10.160.245.8), Netmask (255.255.255.240), Gateway (10.160.245.9), Primary DNS Server (120.80.80.80), and Secondary DNS Server (221.5.88.88). The Route Table Information section is a table with 5 columns: Index, Destination, Netmask, Gateway, and Interface. It contains 3 rows of data.

| Index | Destination  | Netmask         | Gateway      | Interface |
|-------|--------------|-----------------|--------------|-----------|
| 1     | 0.0.0.0      | 0.0.0.0         | 10.160.245.9 | wwan1     |
| 2     | 10.160.245.0 | 255.255.255.240 | 0.0.0.0      | wwan1     |
| 3     | 192.168.5.0  | 255.255.255.0   | 0.0.0.0      | lan0      |

**NOTE:** The navigation menu may contain fewer sections than shown here depending on which options are installed in your unit.

- **Reboot:** reset the router within power disconnect.
- **Logout:** logout to web authorization page.



- **Save:** save the configuration on current page.
- **Apply:** apply the changes on current page immediately.



- **Close:** exit without changing the configuration on current page.





## 4.2 Overview

### 4.2.1 Status

You can view the system information of the router on this page.

| Status             |                             |
|--------------------|-----------------------------|
| System Information |                             |
| Device Model       | NR500 Standard 3G/4G Router |
| System Uptime      | 00:49:52                    |
| System Time        | 2018-08-17 20:42:35         |
| RAM Usage          | 46M Free/64M Total          |
| Firmware Version   | V1.0.0                      |
| Kernel Version     | 4.4.92                      |
| Serial Number      | 00000118070001              |

#### System Information

- **Device Module**  
Displays the model name of router
- **System Uptime**  
Displays the duration the system has been up in hours, minutes and seconds.
- **System Time**  
Displays the current date and time.
- **RAM Usage**  
Displays the RAM capacity and the available RAM memory.
- **Firmware Version**  
Displays the current firmware version of router.
- **Kernel Version**  
Displays the current kernel version of router.
- **Serial Number**  
Display the serial number of router.

| Active Link Information |                |
|-------------------------|----------------|
| Link Type               | WAN            |
| IP Address              | 192.168.111.33 |
| Netmask                 | 255.255.255.0  |
| Gateway                 | 192.168.111.1  |
| Primary DNS Server      | 192.168.129.1  |
| Secondary DNS Server    | 192.168.111.1  |

### Active Link Information

- Link Type**  
 Current interface for internet access.
- IP Address**  
 Displays the IP address assigned to this interface.
- Netmask**  
 Displays the subnet mask of this interface.
- Gateway**  
 Displays the gateway of this interface. This is used for routing packets to remote networks.
- Primary DNS Server**  
 Displays the primary DNS server of this interface.
- Secondary DNS Server**  
 Displays the secondary DNS server of this interface.

| Route Table Information |               |               |               |           |
|-------------------------|---------------|---------------|---------------|-----------|
| Index                   | Destination   | Netmask       | Gateway       | Interface |
| 1                       | 0.0.0.0       | 0.0.0.0       | 192.168.111.1 | wan       |
| 2                       | 192.168.5.0   | 255.255.255.0 | 0.0.0.0       | lan0      |
| 3                       | 192.168.111.0 | 255.255.255.0 | 0.0.0.0       | wan       |

### Route Table Information

- Destination**  
 Displays the destination of routing traffic.
- Netmask**  
 Displays the subnet mask of this routing.
- Gateway**  
 Displays the gateway of this interface. This is used for routing packets to remote networks.
- Interface**  
 Displays the outbound interface of this route.

## 4.2.2 Syslog

**Syslog**

**Syslog Information**

```

Aug 17 20:18:24 navigateworx user.err modem[4039]: error in modem c, modem_get_at_cmd_response.r12
Aug 17 20:18:24 navigateworx user.debug connection_manager[6588]: connection_manager proc_disconnected
Aug 17 20:18:24 navigateworx user.debug connection_manager[6588]: cancel timer by disconnected action
Aug 17 20:18:24 navigateworx user.debug connection_manager[6588]: connection of wwan1 is disconnected
Aug 17 20:18:24 navigateworx user.debug connection_manager[6588]: optimal connection wan health state 0 cs 2, current connection wwan1
health state 16 cs 0
Aug 17 20:18:24 navigateworx user.warn connection_manager[6588]: wwan1 is unusable
Aug 17 20:19:52 navigateworx authpriv.info webserver: pam_unix(login:session): session opened for user admin by (uid=0)
Aug 17 20:19:52 navigateworx authpriv.info webserver: pam_unix(login:session): session closed for user admin
Aug 17 20:20:07 navigateworx authpriv.info webserver: pam_unix(login:session): session opened for user admin by (uid=0)
Aug 17 20:20:07 navigateworx authpriv.info webserver: pam_unix(login:session): session closed for user admin
Aug 17 20:20:12 navigateworx authpriv.info webserver: pam_unix(login:session): session opened for user admin by (uid=0)
Aug 17 20:20:12 navigateworx authpriv.info webserver: pam_unix(login:session): session closed for user admin
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 available DHCP range: 192.168.5.2 -- 192.168.5.200
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 vendor class: MSFT 5.0
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 client provides name: Chen
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 DHCPREQUEST (lan0) 192.168.5.2 f0:76:1c:5a:4e:cc
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 tags: lan0
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 DHCPACK (lan0) 192.168.5.2 f0:76:1c:5a:4e:cc Chen
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 requested options: 1:netmask, 3:router, 6:dns-server, 15:domain-name,
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 requested options: 31:router-discovery, 33:static-route, 43:vendor-
encap,
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 requested options: 44:netbios-ns, 46:netbios-nodetype, 47:netbios-
scope,
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 requested options: 119:domain-search, 121:classless-static-route,
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 requested options: 249, 252
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 next server: 192.168.5.1
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 1 option: 53 message-type 5
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 54 server-identifier 192.168.5.1
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 51 lease-time 2h
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 58 T1 54m43s
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 59 T2 1h39m43s
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 1 netmask 255.255.255.0
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 28 broadcast 192.168.5.255
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 7 option: 81 PQDN 03:ff:ff:43:68:65:6e
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 6 dns-server 192.168.5.1
Aug 17 21:06:02 navigateworx daemon.info dnsmasq-dhcp[5060]: 181367734 sent size: 4 option: 3 router 192.168.5.1
Aug 17 21:09:57 navigateworx daemon.err udhcpd[6639]: sending renew
Aug 17 21:09:57 navigateworx daemon.err udhcpd[6639]: lease of 192.168.111.33 obtained, lease time 7200
Aug 17 21:09:57 navigateworx user.debug udhcpd: dhcp update configuration of wan
Aug 17 21:09:57 navigateworx user.debug connection_manager[6588]: connection_manager proc_connected

```

Download Diagnosis
Download Syslog
Clear
Refresh

### Syslog Information

- **Download Diagnosis**  
Download the Diagnosis file for analysis.
- **Download Syslog**  
Download the complete syslog since last reboot.
- **Clear**  
Clear the current page syslog printing.
- **Refresh**  
Reload the current page with latest syslog printing.

## 4.3 Link Management





This section shows you the setup of link management.

### 4.3.1 Connection Manager

| Status                 |       | Connection   |                |               |               |
|------------------------|-------|--------------|----------------|---------------|---------------|
| Connection Information |       |              |                |               |               |
| Index                  | Type  | Status       | IP Address     | Netmask       | Gateway       |
| 1                      | WWAN1 | Disconnected |                |               |               |
| 2                      | WAN   | Connected    | 192.168.111.31 | 255.255.255.0 | 192.168.111.1 |

#### Connection Manager->Status

- Type**  
 Displays the connection interface
- Status**  
 Displays the connection status of this interface.
- IP Address**  
 Displays the IP Address of this interface.
- Netmask**  
 Displays the subnet mask of this interface.
- Gateway**  
 Displays the gateway of this interface. This is used for routing packets to remote networks.

| Status           |        | Connection      |             |                                                                                                                                                                             |
|------------------|--------|-----------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| General Settings |        |                 |             |                                                                                                                                                                             |
| Priority         | Enable | Connection Type | Description |                                                                                                                                                                             |
| 1                | true   | WWAN1           |             |   |
| 2                | true   | WAN             |             |   |

Click  to add a new priority interface.

Click  to edit current interface settings.

Click  to delete current interface.

## Connection Manager->Connection

- **Priority**  
Displays the priority list of default routing selection.
- **Enable**  
Displays the connection enable status.
- **Connection Type**  
Displays the name of this interface.
- **Description**  
Displays the description of this connection.

**Connection Settings**

**General Settings**

|                 |                                     |  |
|-----------------|-------------------------------------|--|
| Priority        | <input type="text" value="3"/>      |  |
| Enable          | <input checked="" type="checkbox"/> |  |
| Connection Type | <input type="text" value="WWAN1"/>  |  |
| Description     | <input type="text"/>                |  |

**ICMP Detection Settings**

|                  |                                              |   |
|------------------|----------------------------------------------|---|
| Enable           | <input checked="" type="checkbox"/>          |   |
| Primary Server   | <input type="text" value="8.8.8.8"/>         |   |
| Secondary Server | <input type="text" value="114.114.114.114"/> |   |
| Interval         | <input type="text" value="300"/>             | ? |
| Retry Interval   | <input type="text" value="5"/>               | ? |
| Timeout          | <input type="text" value="3"/>               | ? |
| Retry Times      | <input type="text" value="3"/>               | ? |

## Connection Settings

- **Priority**  
Displays current index on priority list.
- **Connection Type**  
Select the available interface as outbound link.  
**NOTE:** specify SIM1 carrier link as WWAN1, SIM2 carrier link as WWAN2.
- **ICMP Detection Settings->Enable**  
Check this box to detect link connection status based on pings to a specified IP address.
- **Primary Server**  
Enter the primary IP address that pings will be sent to, to detect the link state. Recommend entering the IP address of known external reachable server or network (e.g. 8.8.8.8).
- **Secondary Server**  
Enter the secondary IP address that pings will be sent to, when the primary server is ping failed, router would try to ping the secondary server.

- **Interval**  
The duration of each ICMP detection in seconds.
- **Retry Interval**  
The interval in seconds between each ping if no packets have been received.
- **Timeout**  
Enter timeout for received ping reply to determine the ICMP detection failure.
- **Retry Times**  
Displays the outbound interface of this route.

## 4.3.2 Cellular

NR500 Router main function is connecting to Internet by cellular modem.

| Status               |                 | Cellular         |             |            |             |                 |                 |          |          |
|----------------------|-----------------|------------------|-------------|------------|-------------|-----------------|-----------------|----------|----------|
| Cellular Information |                 |                  |             |            |             |                 |                 |          |          |
| Index                | Modem           | Registration     | CSQ         | Operator   | Netwok Type | IMEI            | IMSI            | TX Bytes | RX Bytes |
| 1                    | EC25            | Registered       | 31 (-51dBm) | CHN-UNICOM | LTE         | 861107038049871 | 460015956236598 | 2992     | 2748     |
|                      | Index           | 1                |             |            |             |                 |                 |          |          |
|                      | Modem           | EC25             |             |            |             |                 |                 |          |          |
|                      | Registration    | Registered       |             |            |             |                 |                 |          |          |
|                      | CSQ             | 31 (-51dBm)      |             |            |             |                 |                 |          |          |
|                      | Operator        | CHN-UNICOM       |             |            |             |                 |                 |          |          |
|                      | Netwok Type     | LTE              |             |            |             |                 |                 |          |          |
|                      | IMEI            | 861107038049871  |             |            |             |                 |                 |          |          |
|                      | PLMN ID         | 46001            |             |            |             |                 |                 |          |          |
|                      | Local Area Code | 2508             |             |            |             |                 |                 |          |          |
|                      | Cell ID         | 6016C02          |             |            |             |                 |                 |          |          |
|                      | IMSI            | 460015956236598  |             |            |             |                 |                 |          |          |
|                      | TX Bytes        | 2992             |             |            |             |                 |                 |          |          |
|                      | RX Bytes        | 2748             |             |            |             |                 |                 |          |          |
|                      | Modem Firmware  | EC25EFAR06A01M4G |             |            |             |                 |                 |          |          |

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### Cellular->Status

- Modem**  
 Displays the model of the modem used by this WWAN interface.
- Registration**  
 Displays the registration status of SIM card.
- CSQ**  
 Displays the signal strength of the carrier network.
- Operator**  
 Displays the wireless network provider.
- Network Type**  
 Displays the RF technology currently active. Example: LTE, UMTS, or CDMA.
- IMEI**  
 International Mobile Electronic Identifier. Depending on the carrier and technology used, this may be required for the carrier when activating the data contract. In some cases this will be blank.
- PLMN ID**

Displays the current PLMN ID, including MCC, MNC, LAC and Cell ID.

- **Local Area Code**  
Displays the location area code of the SIM card.
- **Cell ID**  
Displays the Cell ID of the SIM card location.
- **IMSI**  
International Mobile Subscriber Identity, as read from the SIM. This is the user's network subscription.
- **TX Bytes**  
Displays the total bytes transmitted since the time the unit was connected. NR500 router would record this data with same SIM card, reboot would not erase this data.
- **RX Bytes**  
Displays the total bytes received since the time the unit was connected. NR500 router would record this data with same SIM card, reboot would not erase this data.
- **Modem Firmware**  
Displays firmware version of the modem used by the WWAN interface.

| Status                 |          | Cellular |                                     |
|------------------------|----------|----------|-------------------------------------|
| Modem General Settings |          |          |                                     |
| Index                  | SIM Card | Auto APN |                                     |
| 1                      | SIM1     | true     | <input checked="" type="checkbox"/> |
| 2                      | SIM2     | true     | <input checked="" type="checkbox"/> |

**Cellular**

- **SIM Card**  
Displays the SIM card support on this unit.
- **Auto APN**  
Displays the Enable status of auto APN function.



**SIM Card Settings**

**Modem General Settings**

|                         |                                     |
|-------------------------|-------------------------------------|
| Index                   | <input type="text" value="1"/>      |
| SIM Card                | <input type="text" value="SIM1"/>   |
| Auto APN                | <input checked="" type="checkbox"/> |
| Authentication Type     | <input type="text" value="Auto"/>   |
| PIN Code                | <input type="text"/> ?              |
| Monthly Data Limitation | <input type="text" value="0"/> ?    |
| Monthly Billing Day     | <input type="text" value="1"/> ?    |
| Override Primary DNS    | <input type="text"/>                |
| Override Secondary DNS  | <input type="text"/>                |

**Modem Network Settings**

|               |                                     |
|---------------|-------------------------------------|
| Network Type  | <input type="text" value="Auto"/>   |
| Use All Bands | <input checked="" type="checkbox"/> |

## SIM Card Settings

- **SIM Card**  
Displays the current SIM card settings.
- **Auto APN**  
Check this box enable auto checking the Access Point Name provided by the carrier.
- **Authentication Type**  
Authentication method used by the carrier. Possible selections are Auto, PAP, CHAP.
- **PIN Code**  
Enter a 4-8 characters PIN code to unlock the SIM.
- **Monthly Data Limitation**  
Enter the data total amount for SIM card, SIM card switchover when data reach limitation.
- **Monthly Billing Day**  
Enter the date of renew data amount every month.
- **Override Primary DNS**  
Enter the primary DNS server will override the automatically obtained DNS.
- **Override Secondary DNS**  
Enter the secondary DNS server will override the automatically obtained DNS.
- **Network Type**  
Select the mode of operation of the cell module (Auto, 4G Firstly, 4G Only, etc.).
- **Use All Bands**  
Check this box to enable all bands selection or choose specified bands.

### 4.3.3 Ethernet

The same instructions apply to settings for all Ethernet interfaces.

| <u>Port Assignment</u> |      |           | WAN | LAN                                 |
|------------------------|------|-----------|-----|-------------------------------------|
| General Settings       |      |           |     |                                     |
| Index                  | Port | Interface |     |                                     |
| 1                      | Eth0 | WAN       |     | <input checked="" type="checkbox"/> |
| 2                      | Eth1 | LAN0      |     | <input checked="" type="checkbox"/> |
| 3                      | Eth2 | LAN0      |     | <input checked="" type="checkbox"/> |
| 4                      | Eth3 | LAN0      |     | <input checked="" type="checkbox"/> |

#### Ethernet->Port Assignment

- **Port**  
Displays the port states and numbers of this unit.
- **Interface**  
Displays the port states of belong subnet.

**Port Settings**

**General Settings**

Index

Port

Interface

#### Ethernet->Port Settings

- **Port**  
Indicate the current configurate port.
- **Interface**  
Select belong subnet for current configurate port.

| Port Assignment          | <u>WAN</u>             | LAN                                 |
|--------------------------|------------------------|-------------------------------------|
| <b>General Settings</b>  |                        |                                     |
|                          | Connection Type        | DHCP                                |
| <b>Advanced Settings</b> |                        |                                     |
|                          | NAT Enable             | <input checked="" type="checkbox"/> |
|                          | MTU                    | 1500                                |
|                          | Override Primary DNS   | <input type="text"/>                |
|                          | Override Secondary DNS | <input type="text"/>                |

### Ethernet->WAN

- **Connection Type**  
If you select DHCP Client, external DHCP server will assign an IP address to this unit.
- **NAT Enable**  
Enable or Disable NAT (Network Address Translation).
- **MTU**  
Maximum Transmission Unit, maximum packet size allowed to be transmitted. Should be left as default value of 1500 in most cases.
- **Override Primary DNS**  
Enter the primary DNS server will override the automatically obtained DNS.
- **Override Secondary DNS**  
Enter the secondary DNS server will override the automatically obtained DNS.

NR500 also support WAN connection type set to Static IP and PPPoE mode.

| Port Assignment         | <u>WAN</u>      | LAN                  |
|-------------------------|-----------------|----------------------|
| <b>General Settings</b> |                 |                      |
|                         | Connection Type | Static IP            |
|                         | Ip Address      | <input type="text"/> |
|                         | Netmask         | <input type="text"/> |
|                         | Gateway         | <input type="text"/> |
|                         | Primary DNS     | <input type="text"/> |
|                         | Secondary DNS   | <input type="text"/> |

| Port Assignment         | <u>WAN</u>          | LAN                  |
|-------------------------|---------------------|----------------------|
| <b>General Settings</b> |                     |                      |
|                         | Connection Type     | PPPoE                |
|                         | Authentication Type | Auto                 |
|                         | Username            | <input type="text"/> |
|                         | Password            | <input type="text"/> |

### Ethernet->WAN->Static IP or PPPoE

- **IP Address**  
Static address for this interface. It must be on the same subnet as the gateway.
- **Netmask**

Will be assigned by the gateway.

- **Gateway**  
IP address of the Gateway (DHCP Host). If not known this can be left as all zeros.
- **Primary DNS**  
IP address of the primary DNS server.
- **Secondary DNS**  
IP address of the secondary DNS server.
- **Authentication Type**  
Authentication method used by the carrier. Possible selections are Auto, PAP, CHAP.
- **Username**  
Username to provide when connecting.
- **Password**  
Password to provide when connecting.

| Port Assignment             |           | WAN         | LAN           |
|-----------------------------|-----------|-------------|---------------|
| <b>General Settings</b>     |           |             |               |
| Index                       | Interface | IP Address  | Netmask       |
| 1                           | LAN0      | 192.168.5.1 | 255.255.255.0 |
| <b>Multiple IP Settings</b> |           |             |               |
| Index                       | Interface | IP Address  | Netmask       |
|                             |           |             |               |

**Ethernet->LAN**

- **Interface**  
Displays current name of LAN subnet.
- **IP Address**  
Displays LAN IP address of this subnet.
- **Netmask**  
Displays subnet mask for this subnet.

| LAN Settings                                                             |                                            |
|--------------------------------------------------------------------------|--------------------------------------------|
| <b>General Settings</b>                                                  |                                            |
| Index                                                                    | <input type="text" value="1"/>             |
| Interface                                                                | <input type="text" value="LAN0"/>          |
| IP Address                                                               | <input type="text" value="192.168.5.1"/>   |
| Netmask                                                                  | <input type="text" value="255.255.255.0"/> |
| MTU                                                                      | <input type="text" value="1500"/>          |
| <b>DHCP Settings</b>                                                     |                                            |
| Enable                                                                   | <input checked="" type="checkbox"/>        |
| Mode                                                                     | <input type="text" value="Server"/>        |
| IP Pool Start                                                            | <input type="text" value="192.168.5.2"/>   |
| IP Pool End                                                              | <input type="text" value="192.168.5.200"/> |
| Netmask                                                                  | <input type="text" value="255.255.255.0"/> |
| Lease Time                                                               | <input type="text" value="120"/>           |
| Gateway                                                                  | <input type="text"/>                       |
| Primary DNS                                                              | <input type="text"/>                       |
| Secondary DNS                                                            | <input type="text"/>                       |
| WINS Server                                                              | <input type="text"/>                       |
| <input type="button" value="Save"/> <input type="button" value="Close"/> |                                            |
| <b>DHCP Settings</b>                                                     |                                            |
| Enable                                                                   | <input checked="" type="checkbox"/>        |
| Mode                                                                     | <input type="text" value="Relay"/>         |
| Relay Server                                                             | <input type="text"/>                       |
| <input type="button" value="Save"/> <input type="button" value="Close"/> |                                            |

### Ethernet->LAN

- **Interface**  
Select the configure LAN port of this subnet.
- **IP Address**  
Enter LAN IP address for this interface.
- **Netmask**  
Enter subnet mask for this subnet.
- **MTU**  
Maximum Transmission Unit, maximum packet size allowed to be transmitted. Should be left as default value of 1500 in most cases.
- **Enable**  
Check this box to enable DHCP feature on current LAN port.
- **Mode**  
Select the DHCP working mode from "Server" or "Relay".

- **Relay Server**  
Enter the IP address of DHCP relay server.
- **IP Pool Start**  
External LAN devices connected to this unit will be assigned IP address in this range when DHCP is enabled. This is the beginning of the pool of IP addresses.
- **IP Pool End**  
This is the end of the pool of IP addresses.
- **Netmask**  
Subnet mask of the IP address obtained by DHCP clients from DHCP server.
- **Lease Time**  
The lease time of the IP address obtained by DHCP clients from DHCP server.
- **Gateway**  
The gateway address obtained by DHCP clients from DHCP server.
- **Primary DNS**  
Primary DNS server address obtained by DHCP clients from DHCP server.
- **Secondary DNS**  
Secondary DNS server address obtained by DHCP clients from DHCP server.
- **WINS Server**  
Windows Internet Naming Service obtained by DHCP clients from DHCP server.

| Multiple IP Settings |                                   |
|----------------------|-----------------------------------|
| General Settings     |                                   |
| Index                | <input type="text" value="1"/>    |
| Interface            | <input type="text" value="LAN0"/> |
| IP Address           | <input type="text"/>              |
| Netmask              | <input type="text"/>              |

**Ethernet->LAN->Multiple IP Settings**

- **Interface**  
Select the configurate LAN port of this subnet.
- **IP Address**  
Enter multiple IP address for this interface.
- **Netmask**  
Enter subnet mask for this subnet.

### 4.3.4 Wi-Fi

Select Wi-Fi (Access Point) from the main navigation menu to navigate to the Wi-Fi (Access Point) page, which contains tabs for configuration of the Wi-Fi Access Point interface.

You could review the Wi-Fi connection status as below.

**Status**      **WiFi AP**

---

**WiFi Status**

|                 |                   |
|-----------------|-------------------|
| Status          | Ready             |
| SSID            | NR500-WAN         |
| MAC Address     | a8:3f:a1:e0:55:05 |
| Current Channel | 6                 |
| Channel Width   | 40 MHz            |
| TX Power        | 20.00 dBm         |

---

**Associated Station**

| Index | MAC Address       | Signal  | Station Name |
|-------|-------------------|---------|--------------|
| 1     | 30:59:b7:16:3b:66 | -54 dBm | KEN-COMPUTER |

Wi-Fi settings page as below.

**WiFi AP**

---

**General Settings**

|                       |                                       |
|-----------------------|---------------------------------------|
| Enable                | <input type="checkbox"/>              |
| SSID                  | <input type="text" value="wifi-a-p"/> |
| Enable Broadcast SSID | <input checked="" type="checkbox"/>   |
| Security Mode         | <input type="text" value="WPA PSK"/>  |
| WPA Type              | <input type="text" value="Auto"/>     |
| Encryption Type       | <input type="text" value="Auto"/>     |
| Password              | <input type="text"/>                  |

---

**Advanced Settings**

|                             |                                        |
|-----------------------------|----------------------------------------|
| Country Code                | <input type="text" value="CN"/>        |
| Channel                     | <input type="text" value="Auto"/>      |
| Wireless Mode               | <input type="text" value="802.11bgn"/> |
| Channel Width               | <input type="text" value="40 MHz"/>    |
| Beacon TX Rate HT MCS Index | <input type="text" value="MCS15"/> ?   |
| TX Power                    | <input type="text" value="High"/>      |
| Beacon Interval             | <input type="text" value="100"/>       |
| DTIM Period                 | <input type="text" value="100"/>       |
| Max Client Support          | <input type="text" value="64"/>        |
| Enable Short GI             | <input checked="" type="checkbox"/>    |
| Enable AP Isolate           | <input type="checkbox"/>               |

## Wi-Fi->Wi-Fi AP

- **Enable**  
Check this box will enable the Wireless interface.
- **SSID**  
The SSID is the name of the wireless local network. Devices connecting to the Nr500 router WiFi access will identify the Access Point by this SSID.
- **Enable Broadcast SSID**  
When the checkbox is not checked, SSID broadcast is disabled, other wireless devices can't not find the SSID, and users have to enter the SSID manually to access to the wireless network.
- **Security Mode**  
Select security mode from "None" or "WPA PSK".
- **WPA Type**  
Select WPA Type from "Auto", "WPA" and "WPA2".
- **Encryption Type**  
Select the encryption method. Options are "Auto", "TKIP", or "CCMP". Because these options depend on the authentication method selected, some options will not be available.
- **Password**  
Enter the pre-shared key of WPA encryption.
- **Country Code**  
Select the country where the AP is located.
- **Channel**  
Select the Wi-Fi channel the module will transmit on. If there are other Wi-Fi devices in the area the NR500 router should be set to a different channel than the other access points. Channels available for selection depend on the selected Band.
- **Wireless Mode**  
Select the Wi-Fi 802.11 mode: B, G, or N. Available selections depend on selected Band.
- **Channel Width**  
Select the width of the Wi-Fi channel. 20 MHz will limit the channel to 20 MHz wide; 20/40 MHz will enable the use of a 40 MHz wide channel when available.
- **Beacon TX Rate HT MCS Index**  
Modulation and Coding Scheme, The MCS modulation coding table is a representation proposed by 802.11n to characterize the communication rate of the WLAN. The MCS takes the factors affecting the communication rate as the columns of the table and uses the MCS index as a row to form a rate table.
- **TX power**  
Select the transmission power for the AP from "High", "Medium" and "Low".
- **Beacon Interval**  
Enter the interval of time in which the router AP broadcasts a beacon which is used for wireless network authentication.
- **DTIM Period**  
Enter the delivery traffic indication message period and the router AP will multicast the data according to this period.



- **Max Client Support**  
Enter the maximum number of clients to access when the router is configured as AP.
- **Enable Short GI**  
Check this box to enable Short GI(guard interval), Short GI is a blank time between two symbols, providing a long buffer time for signal delay.
- **Enable AP Isolate**  
Check this box to enable AP isolate, the route will isolate all connected wireless devices.

## 4.4 Industrial Interface

The Industrial page contains tabs for making configuration settings for Serial RS232 and RS485, Digital input and output. Select Serial & Digital IO from the main navigation menu to navigate to this page.

### 4.4.1 Serial

You could review the status of serial connection.

| <u>Status</u>      |        | Connection  |                     |            |                   |
|--------------------|--------|-------------|---------------------|------------|-------------------|
| Serial Information |        |             |                     |            |                   |
| Index              | Enable | Serial Type | Transmission Method | Protocol   | Connection Status |
| 1                  | false  | RS485       | Transparent         | TCP Client | Disconnected      |
| 2                  | false  | RS232       | Transparent         | TCP Client | Disconnected      |

#### Serial->Status

- **Enable**  
Displays status of current serial function.
- **Serial Type**  
Displays the serial type of COM port.
- **Transmission Method**  
Displays the transmission method of this serial port.
- **Protocol**  
Displays the protocol used by this serial port.
- **Connection Status**  
Displays the connection status of this serial port.

| Status                     |        | Connection |           |           |           |        |
|----------------------------|--------|------------|-----------|-----------|-----------|--------|
| Serial Connection Settings |        |            |           |           |           |        |
| Index                      | Enable | Port       | Baud Rate | Data Bits | Stop Bits | Parity |
| 1                          | false  | COM1       | 115200    | 8         | 1         | None   |
| 2                          | false  | COM2       | 115200    | 8         | 1         | None   |

### Serial->Connection

- **Enable**  
Displays status of current serial function.
- **Port**  
Displays the serial type of COM port.
- **Baud Rate**  
Displays the serial port baud rate.
- **Data Bits**  
Displays the serial port Data Bits.
- **Stop Bits**  
Displays the serial port Stop Bits.
- **Parity**  
Displays the serial port parity.

#### Connection Settings

##### Serial Connection Settings

Index:

Enable:

Port:

Baud Rate:

Data Bits:

Stop Bits:

Parity:

##### Transmission Settings

Transmission Method:

MTU:  ?

Protocol:

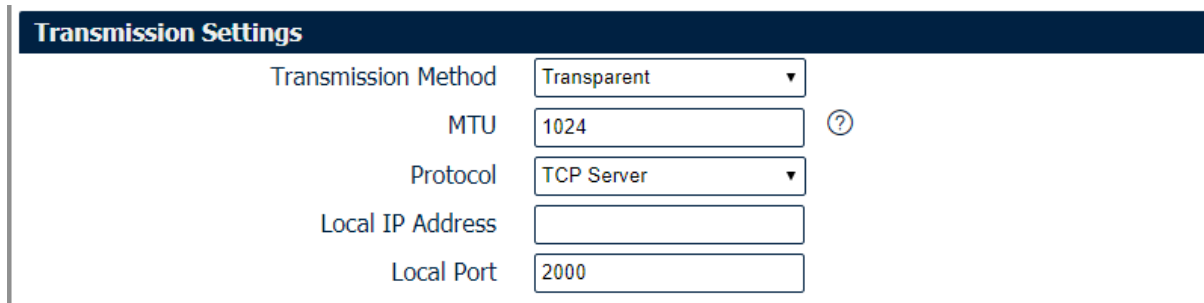
Remote IP Address:

Remote Port:

### Serial->Connection Settings

- **Baud Rate**  
Select the serial port baud rate. Supported values are 2400, 4800, 9600, 19200, 38400, 57600, or 115200.
- **Data Bits**  
Select the values from 5, 6, 7 or 8.
- **Stop Bits**  
Select the values from 1 or 2.
- **Parity**  
Select values from none, even, odd.
- **Transmission Method**  
Select the transmission method for serial port.
- **MTU**  
Maximum Transmission Unit, maximum packet size allowed to be transmitted. Should be left as default value of 1024 in most cases.
- **Protocol**  
Select the mode for Serial IP communication. Supported modes are UDP, TCP Server, or TCP Client.
- **Remote IP Address**  
Enter the IP address of the remote server.
- **Remote Port**  
Enter the port number of the remote server.

Below window displays different settings when you select **TCP Server** on Protocol.



| Transmission Settings |             |
|-----------------------|-------------|
| Transmission Method   | Transparent |
| MTU                   | 1024        |
| Protocol              | TCP Server  |
| Local IP Address      |             |
| Local Port            | 2000        |

### Serial->Connection Settings

- **Local IP Address**  
Enter the IP Address of the local endpoint.
- **Local Port**  
The port number assigned to the serial IP port on which communications will take place.

Below window displays different settings when you select **UDP** on Protocol.

| Transmission Settings |             |
|-----------------------|-------------|
| Transmission Method   | Transparent |
| MTU                   | 1024        |
| Protocol              | UDP         |
| Local IP Address      |             |
| Local Port            | 2000        |
| Remote IP Address     |             |
| Remote Port           | 2000        |

### Serial->Connection Settings

- **Local IP Address**  
Enter the IP Address of the local endpoint.
- **Local Port**  
The port number assigned to the serial IP port on which communications will take place.
- **Remote IP Address**  
Enter the IP address of the remote server.
- **Remote Port**  
Enter the port number of the remote server.

## 4.4.2 Digital IO

This section allows you to set the Digital IO parameters. The Digital input could be used for triggering alarm, and Digital output could be used for controlling the slave device by digital signal.

You could review the status of Digital IO as below.

| Status                            |        | Digital IO  |           |
|-----------------------------------|--------|-------------|-----------|
| <b>Digital Input Information</b>  |        |             |           |
| Index                             | Enable | Logic Level | Status    |
| 1                                 | false  | High        | Alarm OFF |
| 2                                 | false  | High        | Alarm OFF |
| <b>Digital Output Information</b> |        |             |           |
| Index                             | Enable | Logic Level | Status    |
| 1                                 | false  | Low         | Alarm OFF |
| 2                                 | false  | Low         | Alarm OFF |

### Digital IO->Status

- Enable**  
 Displays status of current digital IO function.
- Logic Level**  
 Displays the electrical level of digital IO port.
- Status**  
 Displays the alarm status of digital IO port.

**Digital Input**

**Digital Input Settings**

Index

Enable

Alarm ON Mode

### Digital IO->Digital Input

- Enable**  
 Check this box to enable digital Input function.
- Alarm ON Mode**  
 Select the electrical level to trigger alarm. Option are "Low" and "High".

### Digital Output

#### Digital Output Settings

|                  |                                              |
|------------------|----------------------------------------------|
| Index            | <input type="text" value="1"/>               |
| Enable           | <input type="checkbox"/>                     |
| Alarm Source     | <input type="text" value="Digital Input 1"/> |
| Alarm ON Action  | <input type="text" value="High"/>            |
| Alarm OFF Action | <input type="text" value="Low"/>             |

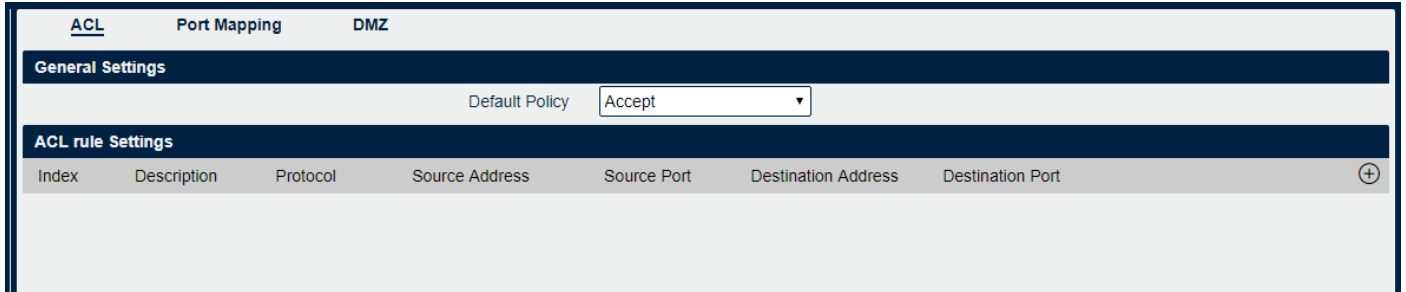
### Digital IO->Digital Output

- **Enable**  
Check this box to enable digital output function.
- **Alarm Source**  
Select from "Digital Input1" or "Digital Input2", Digital output triggers the related action when there is alarm comes from Digital Input.
- **Alarm ON Action**  
Select from "High", "Low" or "Pulse". High means high electrical level output. Low means low electrical level output. Pulse will generate a square wave as specified in the pulse mode parameters when triggered.
- **Alarm OFF Action**  
Initiates when alarm disappeared. Select from "High", "Low" or "Pulse". High means high electrical level output. Low means low electrical level output. Pulse will generate a square wave as specified in the pulse mode parameters when triggered.
- **Pulse Width**  
This parameter is available when select "Pulse" as "Alarm ON Action/Alarm OFF Action". The selected digital output channel will generate a square wave as specified in the pulse mode parameters.

## 4.5 Network

### 4.5.1 Firewall

Firewall rules are security rule-sets to implement control over users, applications or network objects in an organization. Using the firewall rule, you can create blanket or specialized traffic transit rules based on the requirement.

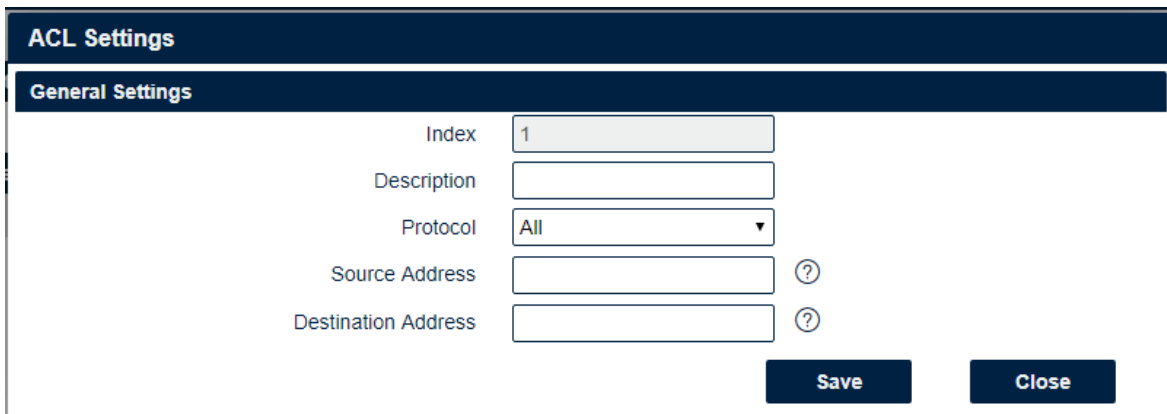


#### Firewall->ACL

- **Default Policy**

Select the "Accept" or "Drop" from the list, the packets which are not included in the access control list will be processed by the default filter policy.

An access control list (ACL), with respect to a computer file system, is a list of permissions attached to an object. An ACL specifies which users or system processes are granted access to objects, as well as what operations are allowed on given objects.





## Firewall->ACL

- **Description**  
Add a description for this rule.
- **Protocol**  
Any: Any protocol number.  
TCP: The TCP protocol.  
UDP: The UDP protocol.  
TCP & DUP: both TCP and UDP protocol  
ICMP: The ICMP protocol.
- **Source Address**  
A specific host IP address can also be specified, or a range of IP addresses via a bitmask (the box following the /).
- **Destination Address**  
A specific IP address can also be specified, or a range of IP addresses via a bitmask (the box following the /).

| Port Mapping Settings      |                                    |
|----------------------------|------------------------------------|
| Port Mapping rule Settings |                                    |
| Index                      | <input type="text" value="1"/>     |
| Description                | <input type="text"/>               |
| Protocol                   | <input type="text" value="All"/> ? |
| Remote Address             | <input type="text"/> ?             |
| Remote Port                | <input type="text"/> ?             |
| Local Address              | <input type="text"/> ?             |
| Local Port                 | <input type="text"/> ?             |

## Firewall->Port Mapping

- **Description**  
Add a description for this rule.
- **Protocol**  
Any: Any protocol number.  
TCP: The TCP protocol.  
UDP: The UDP protocol.
- **Remote Address**  
Enter a WAN IP address that is allowed to access the unit.
- **Remote Port**  
Enter the external port number range for incoming requests.
- **Local Address**  
Sets the LAN address of a device connected to one of the Fusion's LAN interfaces. Inbound requests will be forwarded to this IP address.

- **Local Port**

Sets the LAN port number range used when forwarding to the destination IP address.

ACL Port Mapping DMZ

General Settings

Enable

Remote Address  ?

DMZ Host Address

### Firewall->DMZ

- **Enable**

Check this box to enable DMZ function.

- **Remote Address**

Optionally restricts DMZ access to only the specified WAN IP address.

**NOTE:** If set to 0.0.0.0, the DMZ is open to all incoming WAN IP addresses.

- **DMZ Host Address**

The WAN IP address which has all ports exposed except ports defined in the Port Forwarding configuration.

## 4.5.2 Route

Static Routing refers to a manual method of setting up routing between networks. Select the Static Routing tab to add static routes to the Static Route Table.

**Static Route Settings**

**Static Route Settings**

|            |                                   |
|------------|-----------------------------------|
| Index      | <input type="text" value="1"/>    |
| IP Address | <input type="text"/>              |
| Netmask    | <input type="text"/>              |
| Gateway    | <input type="text"/>              |
| Interface  | <input type="text" value="LAN0"/> |

**Save** **Close**

### Route->Static Route Settings

- **IP Address**  
Enter the IP address of the destination network.
- **Netmask**  
Enter the subnet mask of the destination network.
- **Gateway**  
Enter the IP address of the local gateway.
- **Interface**  
Select the interface the route is bound to.

## 4.6 Applications

### 4.6.1 DDNS

DDNS is a system that allows the domain name data of a computer with a varying (dynamic) IP addresses held in a name server to be updated in real time in order to make it possible to establish connections to that machine without the need to track the actual IP addresses at all times. A number of providers offer Dynamic DNS services (DDNS), free or for a charge.

You could review the status of DDNS as below.

| Status                  |                          | DDNS |  |
|-------------------------|--------------------------|------|--|
| <b>DDNS Status</b>      |                          |      |  |
| Status                  | Updating                 |      |  |
| Public IP Address       |                          |      |  |
| Status                  |                          | DDNS |  |
| <b>General Settings</b> |                          |      |  |
| Enable                  | <input type="checkbox"/> |      |  |
| DDNS Provider           | no-ip ▼                  |      |  |
| Check IP Interval       | <input type="text"/> ⓘ   |      |  |
| Enable SSL              | <input type="checkbox"/> |      |  |
| Username                | <input type="text"/>     |      |  |
| Password                | <input type="text"/>     |      |  |
| Hostname                | <input type="text"/>     |      |  |
| Log Level               | None ▼                   |      |  |

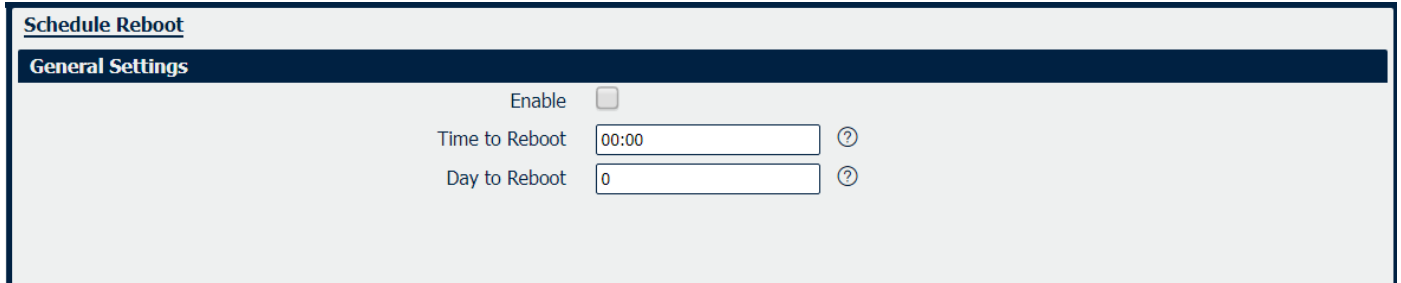
#### DDNS

- **Enable**  
Check this box to enable the DDNS service.
- **DDNS Provider**  
Select the DDNS provider from the list, options from “DynDNS”, “no-ip”, “3322” and custom.
- **Check IP Interval**  
Enter the interval, in minutes (0 to 65,535), the modem will update the Dynamic DNS server of its carrier assigned IP address.
- **DDNS Server**  
The internet address to communicate the Dynamic DNS information to. This option is available after you select **custom** on DDNS Provider.
- **DDNS Path**  
DDNS path for custom type.
- **Check IP Server**  
Check IP Server for custom type

- **Check IP Path**  
Check IP Path for custom type.
- **Enable SSL**  
Enable SSL for connection.
- **Username**  
Enter the user name used when setting up the account. Used to login to the Dynamic DNS service.
- **Password**  
Enter the password associated with the account.
- **Hostname**  
Enter the hostname associated with the account.
- **Log Level**  
Select the log output level from "none", "Debug", "Notice", "Info" and "Error".

## 4.6.2 Schedule Reboot

Schedule reboot allows user to define the time for router reboot itself.



**Schedule Reboot**

**General Settings**

Enable

Time to Reboot  ?

Day to Reboot  ?

### Application->Schedule Reboot

- **Enable**  
Check this box to enable schedule reboot feature.
- **Time to Reboot**  
Enter the time of each day to reboot device. Format: HH(00-23):MM(00-59).
- **Uptime**  
Enter the day of each month to reboot device. 0 means every day.

## 4.7 VPN

### 4.7.1 OpenVPN

OpenVPN is an open source virtual private network (VPN) product that offers a simplified security framework, modular network design, and cross-platform portability.

You could review all OpenVPN connection as below.



| OpenVPN Information |        |             |        |        |            |
|---------------------|--------|-------------|--------|--------|------------|
| Index               | Enable | Description | Status | Uptime | Virtual IP |

#### VPN->OpenVPN->Status

- **Enable**  
Displays current OpenVPN settings is enable or disable.
- **Status**  
Displays the current VPN connection status.
- **Uptime**  
Displays the connection time since VPN is established.
- **Virtual IP**  
Displays the virtual IP address obtain from remote side.

**OpenVPN Settings**

**General Settings**

|                        |                                                                         |
|------------------------|-------------------------------------------------------------------------|
| Index                  | <input type="text" value="1"/>                                          |
| Enable                 | <input checked="" type="checkbox"/>                                     |
| Description            | <input type="text"/>                                                    |
| Mode                   | <input type="text" value="Client"/>                                     |
| Protocol               | <input type="text" value="UDP"/>                                        |
| Connection Type        | <input type="text" value="TUN"/>                                        |
| Server Address         | <input type="text"/>                                                    |
| Server Port            | <input type="text" value="1194"/>                                       |
| Authentication Method  | <input type="text" value="X.509"/> <span style="float: right;">?</span> |
| Encryption Type        | <input type="text" value="BF-CBC"/>                                     |
| Renegotiate Interval   | <input type="text" value="3600"/>                                       |
| Keepalive Interval     | <input type="text" value="20"/>                                         |
| Keepalive Timeout      | <input type="text" value="60"/>                                         |
| Fragment               | <input type="text" value="0"/> <span style="float: right;">?</span>     |
| Private Key Password   | <input type="text"/>                                                    |
| Output Verbosity Level | <input type="text" value="3"/>                                          |

**Advanced Settings**

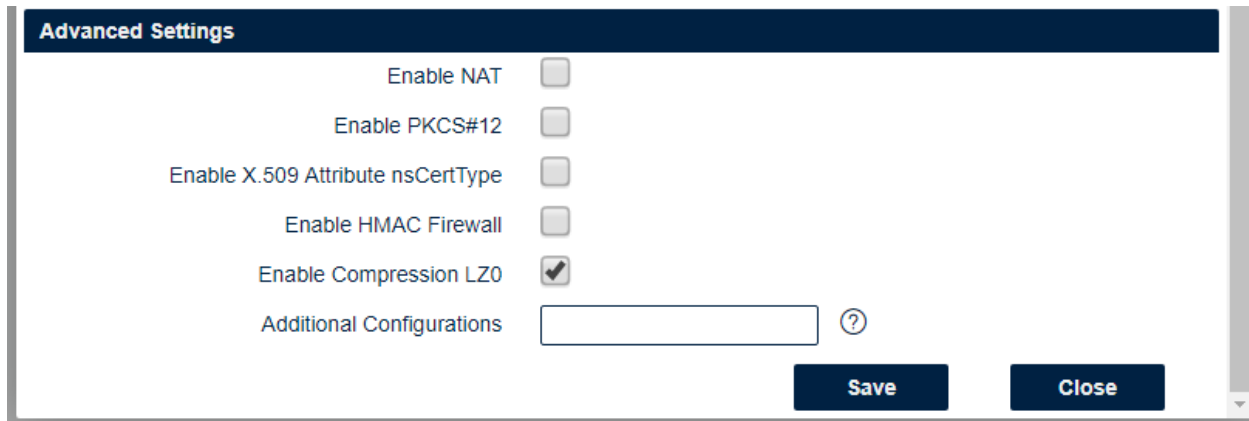
Enable NAT

## VPN->OpenVPN

- **Enable**  
Check this box to enable OpenVPN tunnel.
- **Description**  
Enter a description for this OpenVPN tunnel.
- **Mode**  
Select from "Client" or "P2P".
- **Protocol**  
Select from "UDP" or "TCP Client".
- **Connection Type**  
Select from "TUN", "TAP" which are two different kinds of device interface for OpenVPN. The difference between TUN and TAP device is that a TUN device is a point-to-point virtual device on network while a TAP device is a virtual device on Ethernet.
- **Server Address**  
Enter the IP address or domain of remote server.
- **Server Port**  
Enter the negotiate port on OpenVPN server.

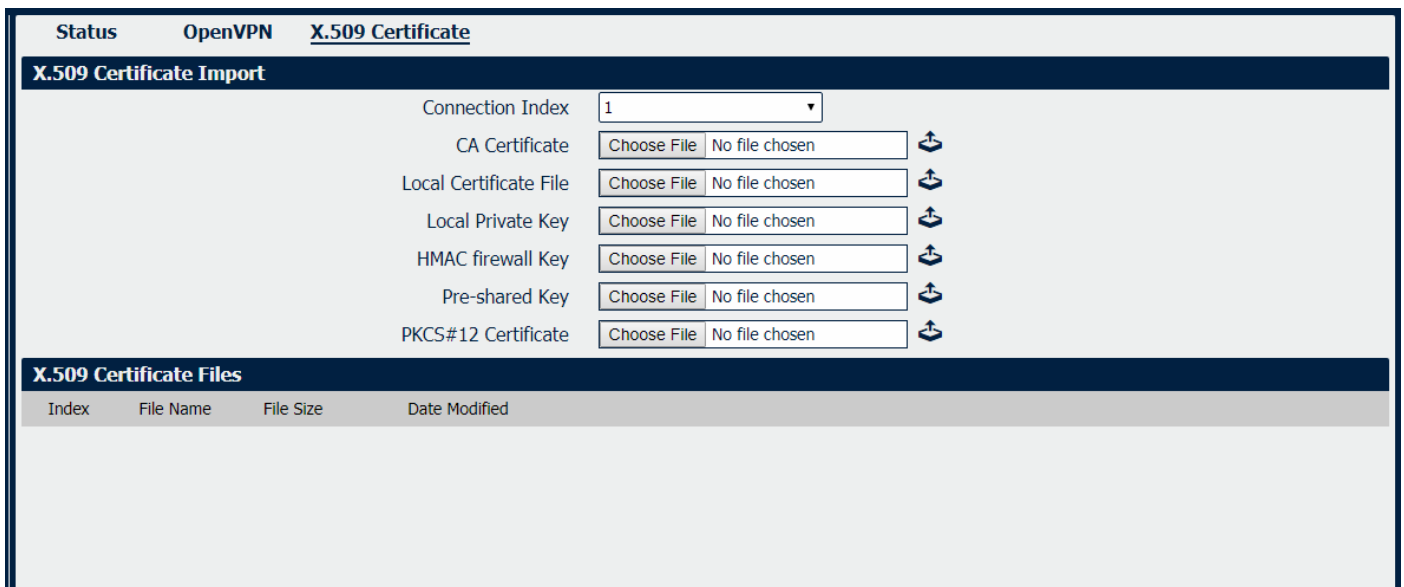


- **Authentication Method**  
Select from "X.509", "Pre-shared", "Password", and "X.509 And Password".
- **Encryption Type**  
Select from "BF-CBC", "DE-CBC", "DES-EDE3-CBC", "AES-128-CBC", "AES-192-CBC" and "AES-256-CBC".
- **Username**  
Enter the username for authentication when selection from "Password" or "X.509 And Password".
- **Password**  
Enter the password for authentication when selection from "Password" or "X.509 And Password".
- **Local IP Address**  
Enter the local virtual IP address when select "P2P" mode.
- **Remote IP Address**  
Enter the remote virtual IP address when select "P2P" mode.
- **Local Netmask**  
Enter the local netmask when select "TAP" connection type.
- **TAP Bridge**  
Select the specified LAN that bridge with OpenVPN tunnel when select "TAP" connection type.
- **Renegotiate Interval**  
Enter the renegotiate interval if connection is failed.
- **Keepalive Interval**  
Enter the keepalive interval to check the tunnel is active or not.
- **Keepalive Timeout**  
Enter the keepalive timeout, once connection is failed it will trigger the OpenVPN reconnect.
- **Fragment**  
Enter the fragment size, 0 means disable.
- **Private Key Password**  
Enter the private key password for authentication when selection from "X.509" or "X.509 And Password".
- **Output Verbosity Level**  
Enter the level of the output log and values.



VPN->OpenVPN->Advanced Settings

- Enable NAT**  
 Check this box to enable NAT, the source IP of host behind router will be disguised before accessing the remote end.
- Enable PKCS#12**  
 It is an exchange of digital certificate encryption standard, used to describe personal identity information.
- Enable X.509 Attribute nsCertType**  
 Require that peer certificate was signed with an explicit nsCertType designation of "server".
- Enable HMAC Firewall**  
 Add additional layer of HMAC authentication on the top of the TLS control channel to protect against DoS attacks.
- Enable Compression LZ0**  
 Compress the data.
- Additional Configurations**  
 Enter some other options of OpenVPN in this field. Each expression can be separated by a ';'.



## VPN->OpenVPN->X.509 Certificate

- **Connection Index**  
Displays the current connection index for OpenVPN channel.
- **CA Certificate**  
Import CA certificate file.
- **Local Certificate File**  
Import Local Certificate file.
- **Local Private Key**  
Import Local Private Key file.
- **HMAC Firewall Key**  
Import HMAC Firewall Key file.
- **Pre-shared Key**  
Import the pre-shared key file.
- **PKCS#12 Certificate**  
Import PKCS#12 Certificate

## 4.7.2 IPsec

IPsec facilitates configuration of secured communication tunnels. The various tunnel configurations will be displayed in the Tunnel Table at the bottom of the page. All tunnels are create using the ESP (Encapsulating Security Payload) protocol.

| Status            |        | IPsec       |        |        |
|-------------------|--------|-------------|--------|--------|
| IPsec Information |        |             |        |        |
| Index             | Enable | Description | Status | Uptime |

### VPN->IPsec->Status

- **Enable**  
Displays current IPsec settings is enable or disable.
- **Description**  
Displays the description of current VPN channel.
- **Status**  
Displays the current VPN connection status.
- **Uptime**  
Displays the connection time since VPN is established.

#### IPsec Settings

##### General Settings

|                       |                                                       |
|-----------------------|-------------------------------------------------------|
| Index                 | <input type="text" value="1"/>                        |
| Enable                | <input checked="" type="checkbox"/>                   |
| Description           | <input type="text"/>                                  |
| Remote Gateway        | <input type="text"/>                                  |
| IKE Version           | <input type="text" value="IKEv1"/>                    |
| Connection Type       | <input type="text" value="Tunnel"/>                   |
| Negotiation Mode      | <input type="text" value="Main"/>                     |
| Authentication Method | <input type="text" value="Pre-shared Key and Xauth"/> |
| Local Subnet          | <input type="text"/>                                  |
| Local Pre-shared Key  | <input type="text"/>                                  |
| Local ID Type         | <input type="text" value="IPv4 Address"/>             |
| Xauth Identity        | <input type="text"/>                                  |
| Xauth Password        | <input type="text"/>                                  |
| Remote Subnet         | <input type="text"/>                                  |
| Remote ID Type        | <input type="text" value="IPv4 Address"/>             |

## VPN->IPSec

- **Enable**  
Select Enable will launch the IPSec process.
- **Description**  
Enter a description for this IPSec VPN tunnel.
- **Remote Gateway**  
Enter the IP address of the remote endpoint of the tunnel.
- **IKE Version**  
Internet Key Exchange, select from "IKEv1" or "IKEv2".
- **Connection Type**  
Select from "Tunnel" or "Transport".  
Tunnel: In tunnel mode, the entire IP packet is encrypted and authenticated. It is then encapsulated into a new IP packet with a new IP header. Tunnel mode is used to create virtual private networks for network-to-network communications.  
Transport: In transport mode, only the payload of the IP packet is usually encrypted or authenticated. The routing is intact, since the IP header is neither modified nor encrypted.
- **Negotiation Mode**  
Select from "Main" or "Aggressive".
- **Authentication Method**  
Select from "Pre-shared Key" or "Pre-shared Key and Xauth".
- **Local Subnet**  
Enter the IP address with mask if a network beyond the local LAN will be sending packets through the tunnel.  
**NOTE:** The Remote subnet and Local subnet addresses must not overlap!
- **Local Pre-shared Key**  
Enter the pre-shared key which match the remote endpoint.
- **Local ID Type**  
The local endpoint's identification. The identifier can be a host name or an IP address.
- **Xauth Identity**  
Enter Xauth identity after "Pre-shared Key and Xauth" on authentication Method is enabled.
- **Xauth Password**  
Enter Xauth password "Pre-shared Key and Xauth" on authentication Method is enabled.
- **Remote Subnet**  
Enter an IP address with mask if encrypted packets are also destined for the specified network that is beyond the Remote IP Address.  
**NOTE:** The Remote subnet and Local subnet addresses must not overlap!
- **Remote ID Type**  
The authentication address of the remote endpoint.

| IKE Proposal Settings     |                        |
|---------------------------|------------------------|
| Encryption algorithm      | AES-256 ▼              |
| Hash Algorithm            | SHA2 256 ▼             |
| Diffie-Hellman group      | Group5(modp1536) ▼     |
| Lifetime                  | 1440                   |
| ESP Proposal Settings     |                        |
| Encryption algorithm      | AES-256 ▼              |
| Hash Algorithm            | SHA2 256 ▼             |
| Diffie-Hellman group      | Group5(modp1536) ▼     |
| Lifetime                  | 60                     |
| Advanced Settings         |                        |
| DPD Interval              | 30 ?                   |
| DPD Timeout               | 90 ?                   |
| Additional Configurations | ? <input type="text"/> |

## VPN->IPSec

- **Encryption Algorithm (IKE)**  
Select 3DES AES-128, AES-192, or AES-256 encryption.
- **Hash Algorithm (IKE)**  
Select from MD5, SHA1, SHA2 256, SHA2 384 or SHA2 512 hashing.
- **Diffie-Hellman Group (IKE)**  
Negotiate (None) or use 768 (Group 1), 1024 (Group 2), 1536 (Group 5) or 2048 (Group 14) etc.
- **Lifetime (IKE)**  
How long the keying channel of a connection should last before being renegotiated.
- **Encryption Algorithm (ESP)**  
Select 3DES AES-128, AES-192, or AES-256 encryption.
- **Hash Algorithm (ESP)**  
Select from MD5, SHA1, SHA2 256, SHA2 384 or SHA2 512 hashing.
- **Diffie-Hellman Group (ESP)**  
Negotiate (None) or use 768 (Group 1), 1024 (Group 2), 1536 (Group 5) or 2048 (Group 14) etc.
- **Lifetime (ESP)**  
How long a particular instance of a connection should last, from successful negotiation to expiry.
- **DPD Interval**  
Enter the interval after which DPD is triggered if no IPsec protected packets is received from the peer.
- **DPD Timeout**  
Enter the remote peer probe response timer.
- **Additional Configurations**  
Enter some other options of IPsec in this field. Each expression can be separated by a ';'.

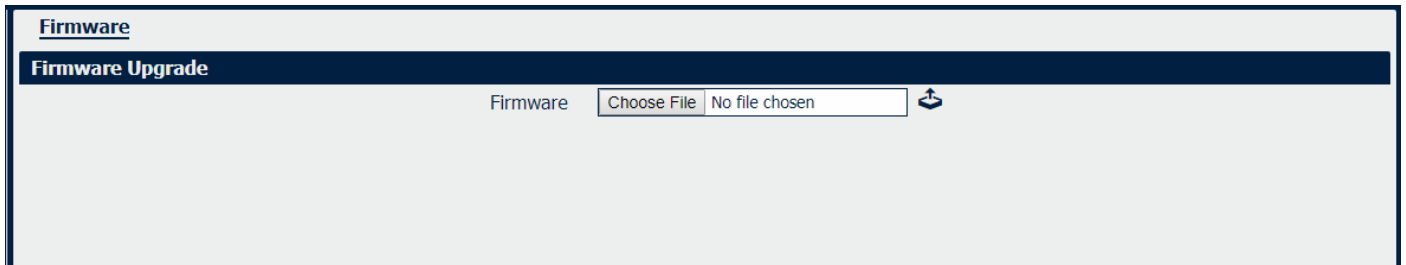
## 4.8 Maintenance

### 4.8.1 Upgrade

When newer versions of NR500 firmware become available, the user can manually update the unit by uploading a package to the unit.

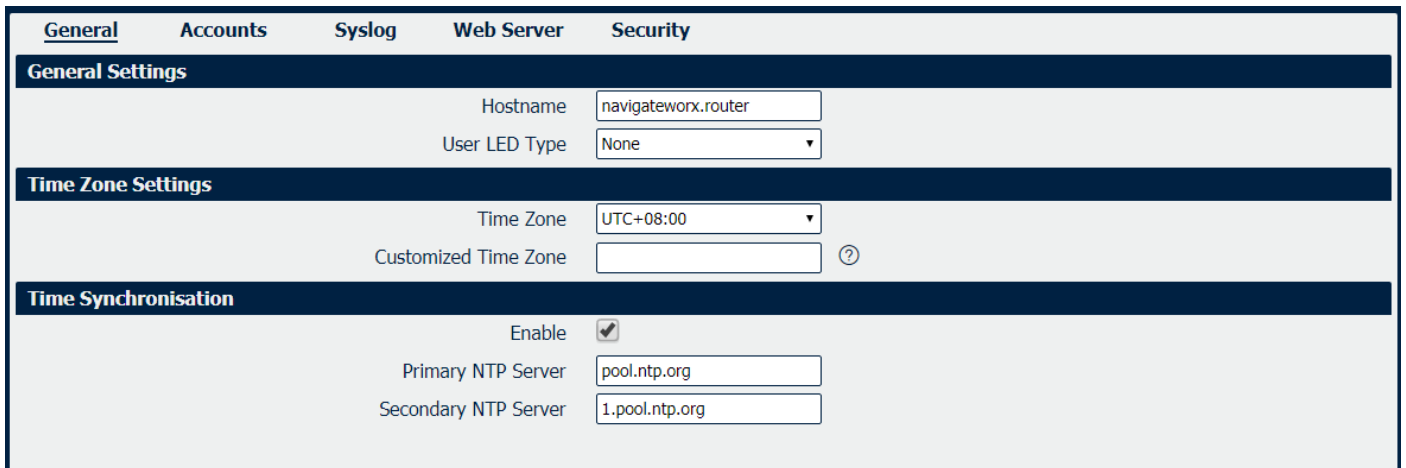
**NOTE:** The unit automatically reboots once the upload completes, thus taking the NR500 router out of service during approximately 1 minute. Unless otherwise stated, the user is not expected to take any special precautions.

**CAUTION:** It is important to have a stable power source and ensure that power to the Fusion is not interrupted during a firmware upgrade.



### 4.8.2 System

This section allows you to review the device system settings.



## System->General

- **Hostname**  
User-defined router name, which might be use for IPSec local ID identify.
- **User LED Type**  
Defined the User LED behavior.
- **Time Zone**  
Select the zone where the device is in use.
- **Customized Time Zone**  
Customized the zone where the device is in use.
- **Enable (NTP Client)**  
Selected Enabled to utilize the NTP client to synchronize the device clock over the network using a time server (NTP server).
- **Primary NTP Server**  
Enter the IP address (or host name) of the primary time server.
- **Secondary NTP Server**  
Enter the IP address (or host name) of the secondary time server.

| General                 | <u>Accounts</u>  | Syslog                             | Web Server | Security |
|-------------------------|------------------|------------------------------------|------------|----------|
| <b>Account Settings</b> |                  |                                    |            |          |
|                         | Administrator    | <input type="text" value="admin"/> |            |          |
|                         | Old Password     | <input type="text"/>               |            |          |
|                         | New Password     | <input type="text"/>               |            |          |
|                         | Confirm Password | <input type="text"/>               |            |          |
| <b>Visitor Settings</b> |                  |                                    |            |          |
| Index                   | Username         | Password                           |            |          |
|                         |                  |                                    |            |          |

## System->Account

- **Administrator**  
Displays the name of current administrator, default as "admin".
- **Old Password**  
Enter the old password of administrator.
- **New Password**  
Enter the new password of administrator.
- **Confirm Password**  
Confirm the new password of administrator.



**Account Settings**

Account Settings

Index 1

Username

Password

Save Close

**System->Account**

- **Username**  
Enter a username of visitor privilege
- **Password**  
Enter the new password of current visitor account.

Syslog displays system logs that are stored in the log buffers.

General Accounts Syslog Web Server Security

**General Settings**

Log Location RAM

Log Level Debug

**Remote Syslog Settings**

Enable Remote Syslog

Remote Syslog Server

Remote Syslog Port 514

**System->Syslog**

- **Log Location**  
Select the log store location from "RAM" or "Flash".
- **Log Level**  
Select the log output level from "Debug", "Notice", "Info", "Warning" or "Error".
- **Enable Remote Syslog**  
Check this box to enable remote syslog connection.
- **Remote Syslog Server**  
Enter the IP address of remote syslog server.
- **Remote Syslog Port**  
Enter the port for remote syslog server listening.

|                             |                 |                                                         |                   |                 |
|-----------------------------|-----------------|---------------------------------------------------------|-------------------|-----------------|
| <b>General</b>              | <b>Accounts</b> | <b>Syslog</b>                                           | <b>Web Server</b> | <b>Security</b> |
| <b>General Settings</b>     |                 |                                                         |                   |                 |
| HTTP Port                   |                 | <input type="text" value="80"/>                         |                   |                 |
| HTTPS Port                  |                 | <input type="text" value="443"/>                        |                   |                 |
| <b>Certificate Settings</b> |                 |                                                         |                   |                 |
| Private Key                 |                 | <input type="text" value="Choose File"/> No file chosen |                   |                 |
| Certificate File            |                 | <input type="text" value="Choose File"/> No file chosen |                   |                 |

**System->Web Server**

- **HTTP Port**  
Enter the port for Hypertext Transfer Protocol. A well-known port for HTTP is port 80.
- **HTTPS Port**  
Enter the port for HTTPS Protocol. A well-known port for HTTPS is port 443.
- **Private Key**  
Import private Key file for HTTPS connection.
- **Certificate File**  
Import certificate file for HTTPS connection.

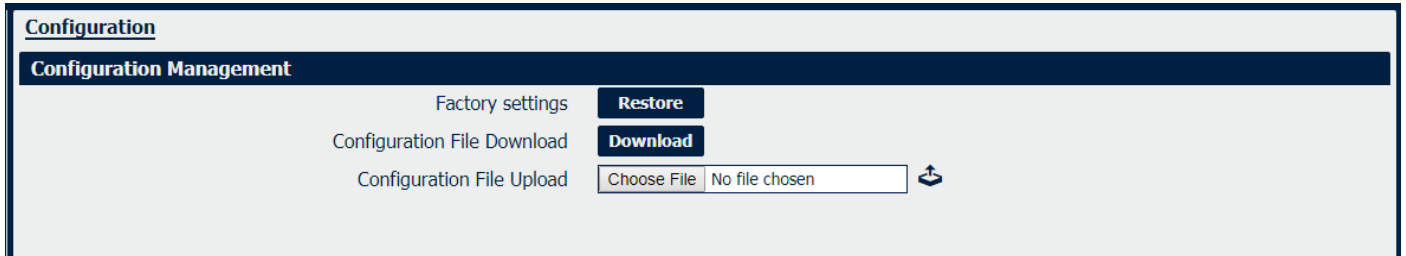
|                               |                 |                                     |                   |                 |
|-------------------------------|-----------------|-------------------------------------|-------------------|-----------------|
| <b>General</b>                | <b>Accounts</b> | <b>Syslog</b>                       | <b>Web Server</b> | <b>Security</b> |
| <b>Remote Access Settings</b> |                 |                                     |                   |                 |
| Remote HTTP Access            |                 | <input type="checkbox"/>            |                   |                 |
| Remote Hhttps Access          |                 | <input checked="" type="checkbox"/> |                   |                 |

**System->Security**

- **Remote HTTP Access**  
Check this box to allow remote HTTP access.
- **Remote HTTPS Access**  
Check this box to allow remote HTTPS access.

### 4.8.3 Configuration

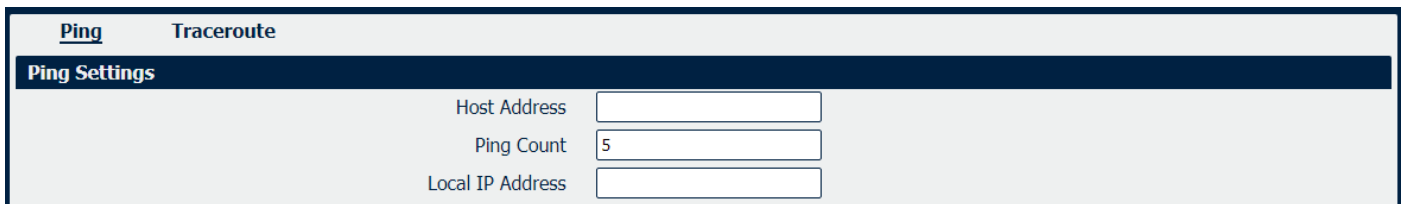
The Unit Configuration tab allows you to save parameters (settings in the Web interface) to a file. Conversely, if you have saved settings from the NR500 router to a file, you can Import these previously-saved configuration settings to the NR500 router as well.



#### System->Configuration

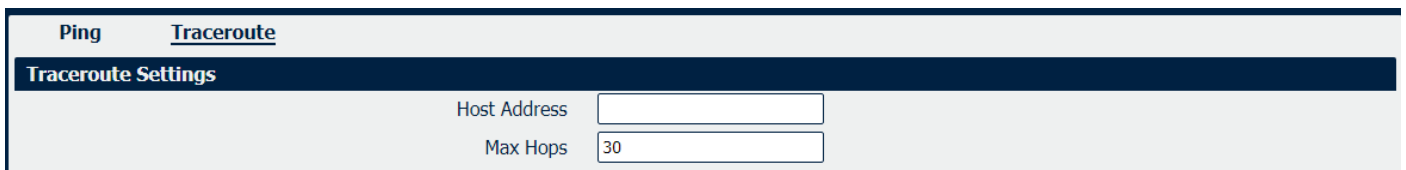
- **Restore**  
Reset the unit to factory default settings.
- **Download**  
Download the configuration file from NR500 router.
- **Configuration File Upload**  
Import previously-saved configuration file.

### 4.8.4 Debug Tools



#### Debug Tools->Ping

- **Host Address**  
Enter a host IP address or domain name for ping.
- **Ping Count**  
Enter the ping times.
- **Local IP Address**  
Enter the ping source IP address or leave it blank.



## Debug Tools->Traceroute

- **Host Address**  
Enter a host IP address or domain name for traceroute.
- **Max Hops**  
Enter the max hops for traceroute.

# Appendix A -Glossary

|                       |                                                   |
|-----------------------|---------------------------------------------------|
| <b>APN:</b>           | Access Point Name                                 |
| <b>GPRS:</b>          | General Packet Radio Service                      |
| <b>HSPA:</b>          | High Speed Packet Access                          |
| <b>HSDPA:</b>         | High-Speed Downlink Packet Access                 |
| <b>HSUPA:</b>         | High-Speed Uplink Packet Access                   |
| <b>LTE:</b>           | 3GPP Long Term Evolution                          |
| <b>IMEI:</b>          | International Mobile Equipment Identity           |
| <b>ICCID:</b>         | Integrated Circuit Card Identifier                |
| <b>PIN:</b>           | Personal Identification Number                    |
| <b>PPP:</b>           | Point-to-Point Protocol                           |
| <b>RSSI:</b>          | Received Signal Strength Indication               |
| <b>SIM:</b>           | Subscriber Identity Module                        |
| <b>SMS:</b>           | Short Message Service                             |
| <b>DHCP:</b>          | Dynamic Host Configuration Protocol               |
| <b>LAN:</b>           | Local Area Network                                |
| <b>LED:</b>           | Light-Emitting Diode                              |
| <b>NTP:</b>           | Network Time Protocol                             |
| <b>SMA:</b>           | SubMiniature version A (connector)                |
| <b>SSID:</b>          | Service Set Identifier                            |
| <b>TCP/IP:</b>        | Transmission Control Protocol / Internet Protocol |
| <b>UDP:</b>           | User Datagram Protocol                            |
| <b>VPN:</b>           | Virtual Private Network                           |
| <b>Wi-Fi or WiFi:</b> | Wireless Fidelity                                 |
| <b>VDC:</b>           | Voltage, Direct Current                           |

# Appendix B - Q&A

## No Signal

### Phenomenon

NR500 Router modem status show no signal.

### Possible Reason

- Antenna installation is wrong.
- Modem failure.

### Solution

- Check the LTE antenna or replace with new one.
- Check the cellular page confirm modem is detected correctly or not.

## Cannot detect SIM card

### Phenomenon

NR500 Router cannot detect SIM card, cellular is not failed to connect to base station.

### Possible Reason

- SIM card damage.
- SIM bad contact.

### Solution

- Replace SIM card.
- Re-install SIM card.

## Poor Signal

### Phenomenon

NR500 Router no signal or poor signal.

### Possible Reason

- Antenna installation is wrong.
- Area signal weak.

### Solution

- Check the antenna and re-connect it.
- Contact Telecom Operator to confirm signal problem.
- Change to high-gain antenna.

## IPSec VPN established, but LAN to LAN cannot communicate

### Phenomenon

IPSec VPN established, but LAN to LAN cannot communicate

### Possible Reason

- Both subnets are not match the interested traffic.
- IPSec second phase (ESP) settings is not match.

### Solution

- Check the both subnet settings.
- Check IPSec second phase (ESP) setting.

## Forget Router Password

### Phenomenon

Forget router login password.

### Possible Reason

User has changed the password.

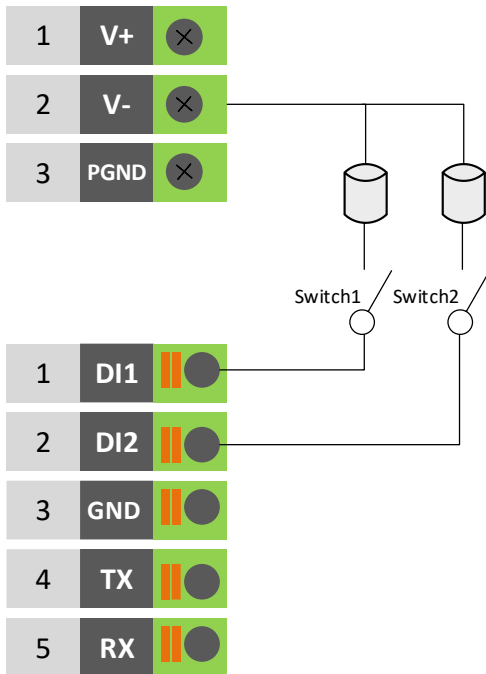
### Solution

After router power on, press RESET button between 3 to 10 seconds then release, router will automatically reboot and reset to factory default settings (Username/Password is admin/admin).

# Appendix C - Digital IO Scenario

## Digital Input

### Typical Application Diagram



#### DI ELECTRICAL CHARACTERISTICS

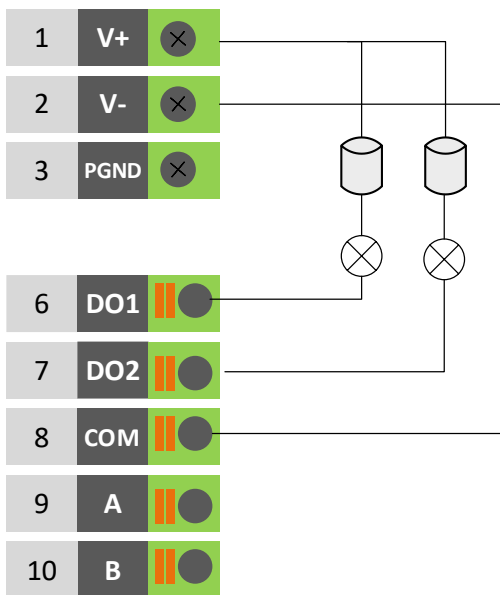
- 1、galvanic isolation;
- 2、Over-Voltage Protection: 36 VDC
- 3、Over-Current Protection: 100mA per channel @ 25°C

#### Dry Contact Typical Application

- Switch ON(Short to V-): DI Logic LOW
- Switch OFF(Open): DI Logic HIGH

## Digital Output

### Typical Application Diagram



#### DO ELECTRICAL CHARACTERISTICS

- 1、galvanic isolation;
- 2、Over-Voltage Protection: 36 VDC

#### Wet Contact Typical Application

- DO Logic LOW: Switch ON(Led ON)
- DO Logic HIGH: Switch OFF(Led OFF)